

AGENDA

Meeting: Marlborough Area Board
Place: Assembly Room, Marlborough Town Hall, High Street, Marlborough, SN8 1AA
Date: Tuesday 21 March 2023
Time: 7.00 pm

Including the Parishes of: Aldbourne, Avebury, Baydon, Berwick Bassett, Chilton Foliat, East Kennett, Kennet Valley, Marlborough, Mildenhall, Ogbourne St Andrew, Ogbourne St George, Preshute, Ramsbury, Savernake, Winterbourne Monkton.

The Area Board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Networking from 6:30pm

Please direct any enquiries on this Agenda to Matt Hitch Democratic Services Officer, direct line or email matthew.hitch@wiltshire.gov.uk

All the papers connected with this meeting are available on the Council's website at www.wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

Wiltshire Councillors

CLlr Jane Davies, Marlborough West (Chairman)
CLlr James Sheppard, Aldbourne and Ramsbury
CLlr Caroline Thomas, Marlborough East (Vice-Chairman)

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Public Participation

Please see the agenda list on following pages for details of deadlines for submission of questions and statements for this meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult [Part 4 of the council's constitution](#).

The full constitution can be found at [this link](#).

Our privacy policy is found [here](#).

For assistance on these and other matters please contact the officer named above for details

	Time
<p>1 Chairman's Welcome and Introductions</p> <p>To welcome attendees to the meeting.</p>	7:00pm
<p>2 Apologies for Absence</p> <p>To receive any apologies for absence.</p>	
<p>3 Minutes (<i>Pages 1 - 12</i>)</p> <p>To approve and sign as a correct record the minutes of the meetings held on 10 January 2023.</p>	
<p>4 Declarations of Interest</p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>5 Chairman's Announcements (<i>Pages 13 - 36</i>)</p> <p>To receive announcements through the Chairman, including:</p> <ul style="list-style-type: none"> • Cost of Living • Help for Rough Sleepers • Post-16 Skills • Family Help • Independent Visitor Scheme 	7:05pm
<p>6 Partner Updates (<i>Pages 37 - 64</i>)</p> <p>To note the attached Partner updates and receive any further information partners wish to share:</p> <ol style="list-style-type: none"> a. Marlborough Town Council - Pre-Coronation Litter Pick b. Wiltshire Police c. Wiltshire Fire and Rescue d. Kennet and Avon Medical Partnership e. BaNES, Swindon and Wiltshire Together (Integrated Care System) f. Healthwatch Wiltshire g. Community First h. Jubilee Centre i. Town / Parish Councils <p><i>Note: Speakers are reminded that they each have a 3-minute slot, unless they have previously discussed alternative arrangements with the Strategic Engagement and Partnerships Manager</i></p>	7:15pm

7	<p>Community Resilience (<i>Pages 65 - 66</i>)</p> <p>To find out further information from Wiltshire Council's Community Resilience Team about proposals for Emergency Contact Hubs.</p> <p>The Area Board will also hear from Scottish and Southern Electricity and will receive further updates about cost of living related issues.</p>	7:40pm
8	<p>Shared Lives</p> <p>To receive an update about the Shared Lives Programme, helping vulnerable adults to receive care within a family setting.</p> <p>Please also find attached a video of their work:</p> <p>https://youtu.be/fdxkL3TNuM4</p>	8:05pm
9	<p>Fostering in Wiltshire (<i>Pages 67 - 76</i>)</p> <p>To find out more about how to become a foster parent.</p>	8:20pm
10	<p>Community Area Action Plan</p> <p>The Strategic Engagement and Partnerships Manager (Andrew Jack) and Lead Councillors will provide a brief update about the progress made towards the Area Board's priorities. Areas of focus for Lead Councillors are:</p> <ul style="list-style-type: none"> • Climate Change and the Environment • Children and Young People • Older or Vulnerable People • Local Economy 	8:25pm
11	<p>Discussion on Setting a New Local Limit on Grant Funding Awards</p> <p>To discuss the possibility of amending the amount that can be requested per grant in order to allow a greater number of applications to be supported.</p>	8:30pm
12	<p>Local Youth Provision Update</p> <p>To receive an update about youth provision in the area including the employment of a local youth worker.</p> <p>To receive an update about the below Area Board initiative to be considered via delegated authority:</p>	8:35pm

Marlborough Area Youth Forum requesting £1,140 towards a local youth organised summer event.

Note: Please see the attachment to Item 13 for further information on the grant application.

13 **Marlborough Health and Wellbeing Group** (Pages 77 - 84) **8:40pm**

To receive an update from the latest meeting of the Marlborough Health and Wellbeing Group. To consider the following applications for Older and Vulnerable People's funding:

Alzheimer's Support requesting £590 towards the Marlborough Dementia Project.

Arts Together requesting £2,500 towards projects for isolated and vulnerable older people.

14 **Local Highway and Footway Improvement Group (LHFIG)** (Pages 85 - 106) **8:50pm**

The Area Board will be asked to ratify the funding recommendations from the Marlborough Local Highway and Footway Improvement Group (LHFIG) meeting of the 2 March 2023.

15 **Any Other Questions**

The Chairman will invite any remaining questions from the floor.

16 **Urgent items**

Any other items of business which the Chairman agrees to consider as a matter of urgency.

17 **Close** **9:00pm**

The next meeting of the Marlborough Area Board will be held on 13 June 2023, 7.00pm at Marlborough Town Hall.

MINUTES

Meeting: Marlborough Area Board
Place: Court Room, Marlborough Town Hall, High Street, Marlborough,
SN8 1AA
Date: 10 January 2023
Start Time: 7.00 pm
Finish Time: 9.10 pm

Please direct any enquiries on these minutes to:

Matt Hitch Democratic Services Officer, (Tel): 01225 718059 or (e-mail)
matthew.hitch@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Jane Davies (Chairman), Cllr Caroline Thomas (Vice-Chairman) and
Cllr Paul Oatway QPM

Wiltshire Council Officers

Samantha Howell – Director of Highways and Transport
Andrew Jack – Strategic Engagement and Partnerships Manager
Louisa Young – Area Board Delivery Officer
Dominic Argar – Assistant Multimedia Officer
Matthew Hitch – Democratic Services Officer

Total in attendance: 24

<u>Minute No.</u>	<u>Summary of Issues Discussed and Decision</u>
70	<p><u>Chairman's Welcome and Introductions</u></p> <p>The Chairman welcomed attendees to the meeting and invited councillors and officers to introduce themselves. The new Area Board Delivery Officer, Louisa Young, stated that she looked forward to working with the Board.</p>
71	<p><u>Apologies for Absence</u></p> <p>Apologies for absence had been received from the following:</p> <ul style="list-style-type: none"> • Cllr James Sheppard (substituted by Cllr Paul Oatway QPM) • Police and Crime Commissioner for Swindon and Wiltshire, Philip Wilkinson OBE
72	<p><u>Minutes</u></p> <p>As proposed by the Chairman and seconded by Cllr Oatway QPM, it was resolved to:</p> <p>Decision</p> <p>To approve the minutes of the previous meeting, held on 11 October 2022, as a true and correct record.</p>
73	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
74	<p><u>Chairman's Announcements</u></p> <p>The Chairman made the following announcements:</p> <ol style="list-style-type: none"> a) Wiltshire Council's Families and Children's Transformation Project was running pilot study in Warminster and Westbury designed to coordinate the work of different agencies and focus on early intervention. If successful, the project could be rolled out across Wiltshire. b) Information about organising events for the coronation of King Charles III was available in the agenda pack. c) Also in the pack were details of how to apply for grants from Wiltshire Council and central government for electric vehicle charging points. d) A Warm and Well event organised by the Area Board and Marlborough Town Council, was due to place on Wednesday 25

	<p>January at Marlborough Town Hall. The aim of this drop in event was to provide support and information to those in our community to support them through the winter.</p> <p>e) The Area Board's All Things Roads event was due to take place on 23 February, also at Marlborough Town Hall. The event for local residents would be attended by Danny Kruger MP, as well as representatives from Wiltshire Council, the town council and police.</p>
75	<p><u>Community Area Action Plan</u></p> <p>The Strategic Engagement and Partnerships Manager (SEPM) reported that the Area Board had been working with partners to deliver an action plan for the local area. He then went on to outline some of the actions taken to help drive forward the Area Board's priority goals, which were organised into themes.</p> <p>The Vice-Chairman highlighted that Wiltshire Council had made funding available to support high streets, which Marlborough could bid for. She noted that a working party of the town council was helping to build an evidence base to put forward as part of a potential bid and that they were looking at issues such as how to improve signage within the town.</p> <p>The Chairman explained that as the Area Board only had three councillors, it was necessary to focus on the areas where they could have the greatest impact. Given the significant levels of overlap between the Older and Vulnerable People's Lead role and Health Lead Councillor role she proposed to remove the Health Lead role. On the proposal of the Chairman, seconded by Cllr Oatway QPM, it was resolved:</p> <p>Decision</p> <p>To remove the role of Lead Councillor for Health.</p> <p><u>Reason - To avoid duplication and focus the Area Board's Lead Councillor roles on where they could have the greatest impact.</u></p>
76	<p><u>Partner Updates</u></p> <p>Written updates were received from the following partners:</p> <ul style="list-style-type: none"> • Wiltshire Police • The Police and Crime Commissioner's Office (precept consultation) • Kennet and Avon Medical Partnership (attached) • BaNES, Swindon and Wiltshire Together (Integrated Care System) • Community First • Healthwatch Wiltshire

The following partners also provided verbal updates:

Wiltshire Police

Inspector Ben Huggins, the new head of Devizes Community Police Team, and Assistant Inspector Luke Atkinson introduced themselves, stating that they looked forward to working with the Area Board. They then spoke about key local issues including:

- Devizes Community Police Team, the team supporting the Area Board, covered the safest area of Wiltshire.
- There was an ongoing investigation into a fatal road collision near Aldbourne on 26 November.
- A number of proactive operations had taken place locally to combat drug dealing and there had only been two reports in Marlborough since the end of October.
- Officers would look into an unauthorised encampment near the former railway line near Marlborough's Tesco.
- The cross border Rural Crime Team was working in the area and advising landowners on preventative steps.
- A successful drink driving awareness course had been run locally over the Christmas period.

The Area Board thanked the police for their update. They also asked them to pass their thanks to Inspector Al Lumley for his help in supporting the local area.

Kennet and Avon Medical Partnership (KAMP)

Suzy Deering Communications Manager at KAMP delivered a presentation about recent developments at the partnership. Whilst the number of routine appointments had stayed relatively stable over recent months, there had been an overall increase in cases driven by a rise in the number of medically urgent cases. She noted that the partnership was currently providing between 8,000 and 9,000 appointments per month and had roughly 17,500 registered patients. Despite the pressures facing the service patient satisfaction remained high and the majority of appointments were delivered face to face. Please see the attached slides for further details.

The Area Board noted the pressures facing the service and thanked the communication manager, as well as Dr Richard Hook, who helped to answer questions from the audience, for the update. The Chairman noted that she was aware of good local cases of social prescribing and asked whether additional information could be provided at the next meeting.

Jubilee Centre

Sally Wolfenden from the Jubilee Centre explained that they provided a meal

	<p>and good company for their members. She noted that they also worked closely to help people in nearby villages.</p>
77	<p><u>Community Wellbeing, Support Through Winter</u></p> <p>The SEPM highlighted that there were a number of grants available to support residents through the cost-of-living crisis. Details of the grants, as well as advice on key issues such as housing, business and financial support could be found on Wiltshire Council's website. Information leaflets had been printed and would be available at the Jubilee Centre and KAMP. He then highlighted a number of local initiatives, such as Marlborough Kid's Meals, Devizes and District Food Bank and the Warm and Well event on 25 January. A member of the public also noted the importance of transport in ensuring that people were able to access the support available.</p> <p>The Area Board then voted to note Older and Vulnerable People's grants awarded via the delegated authority of the SEPM since the last meeting:</p> <p>On the proposal of the Vice-Chairman, seconded by Cllr Oatway QPM, it was resolved:</p> <p>Decision</p> <p>To note that Marlborough Town Council had been awarded £1,000 towards a Marlborough Area Cost of Living Crisis Partnership Coordinator. This was a part time, temporary, post to co-ordinate and publicise this work, which included the provision of warm spaces.</p> <p><u>Reason - The application met the criteria for Older and Vulnerable People's funding for 2022/23.</u></p> <p>On the proposal of the Vice-Chairman, seconded by Cllr Oatway QPM, it was resolved:</p> <p>Decision</p> <p>To note that St Peter's Church Trust was awarded £500 towards the provision of a warm space.</p> <p><u>Reason - The application met the criteria for Older and Vulnerable People's funding for 2022/23.</u></p>
78	<p><u>Marlborough Health and Wellbeing Group</u></p> <p>Jill Turner, Chair of Marlborough Health and Wellbeing Group, provided an update, including information about the Live Longer Better programme. She also reported that they would soon be advertising the role of Older Persons and Carers' Champion. It was possible that the role could be shared between two</p>

	<p>people.</p> <p>The Area Board then considered the following application for Older and Vulnerable People’s funding:</p> <p><u>Greatwood Charity requesting £1,425 towards equine assisted intervention at a care home</u></p> <p>During the discussion the head of fundraising at Greatwood Charity spoke in favour of their application. It was clarified that the funding would be used to support residents with Care Act eligible needs at Coombe End Court, a non-profit care home in the Area Board’s area.</p> <p>On the proposal of the Chairman, seconded by Cllr Oatway QPM, it was resolved:</p> <p>Decision</p> <p>To award Greatwood Charity requesting £1,425 towards equine assisted intervention at a care home.</p> <p><u>Reason - The application met Older and Vulnerable people’s Grant funding for 2022/23. Reassurances had been given that the funding would not be used to support private ‘for profit’ care or nursing homes.</u></p>
79	<p><u>Local Youth Provision Update and Applications for Youth Funding</u></p> <p>The Vice-Chairman reported that Marlborough Area Youth Forum was a registered charity. The recruitment process for the Marlborough Area Youth Worker was now underway, with at least 10 applications received and it was hoped to make an appointment by the spring. The Vice-Chairman spoke about the importance of working closely with local villages to ensure that the whole of the Area Board’s area could benefit.</p> <p>The Area Board then considered the following applications for Youth funding:</p> <p><u>2nd Marlborough Scout Group requesting £2,901 towards youth activities</u></p> <p>Donna Kirby from 2nd Marlborough Scouts spoke in favour of their application, noting that they ran an annual camp. They had around 24 Scouts that would benefit including those from lower income families and/or additional needs.</p> <p>On the proposal of the Vice-Chairman, seconded by Cllr Oatway QPM, it was resolved to:</p> <p>Decision</p> <p>Award 2nd Marlborough Scout Group £2,901 towards youth activities.</p>

	<p><u>Reason - The application met Youth grant criteria for 2022/23.</u></p> <p>The Area Board noted that they would welcome a visit from the Scouts at a future meeting to hear about their experiences.</p> <p><u>Marlborough Penguins Amateur Swimming Club requesting £2,895 towards volunteer and swimmer support</u></p> <p>A representative spoke in favour of their application, noting that they had around 220 swimmers under the age of 19 and were a not for profit, volunteer led, organisation. They were an inclusive club that supported a number of para-swimmers within their youth squad. The money used would assist volunteers, the head coach, as well as a hardship fund for swimmers from lower incomes.</p> <p>On the proposal of the Chairman, seconded by Cllr Oatway QPM, it was resolved:</p> <p>Decision</p> <p>To award Marlborough Penguins Amateur Swimming Club £2,895 towards volunteer and swimmer support.</p> <p><u>Reason - The application met Youth grant criteria for 2022/23.</u></p>
80	<p><u>Local Highway and Footway Improvements, the Town Centre Survey and All Things Roads</u></p> <p>The Vice-Chairman provided further information about the Area Board’s All Things Roads Event on 23 February. She encouraged the public to submit queries in advance of the meeting to areaboards@wiltshire.gov.uk. The event would begin at 7pm with refreshments available from 6:30pm.</p> <p>The Vice-Chairman then gave an overview of the issues discussed at the latest meeting of the Local Highway and Footway Improvement Group. On her proposal, seconded by Cllr Oatway QPM it was resolved:</p> <p>Decision</p> <ol style="list-style-type: none"> 1. Marlborough Area Board to note the discussions from the LHFIG meeting of 24 November 2022. 2. To confirm the ongoing 2022/23 priority schemes agreed by LHFIG: <ul style="list-style-type: none"> • Issue 8-20-4 – A4 Manton traffic calming – Stage 1 (if possible) and topographical survey • Issue 8-22-9 - Marlborough Cardigan Road

	<p>3. To note the completion of the following 2022/23 priority schemes:</p> <ul style="list-style-type: none"> • Issue 7027 – double lining on B4003 (work continues to investigate solutions for the lay-by surface and verge repairs) • Issue 8-20-6 – Ogbourne Maizey 20mph speed limit assessment <p>4. To assign the following as priority actions for 2023/24:</p> <ul style="list-style-type: none"> • Issue 8-20-4 – A4 Manton traffic calming (Stage 2) involving development work leading to potential substantive scheme bids for 2024/5. Stage 1 will also be included in the priority actions if incomplete. • Issue 8-21-8 - Aldbourne virtual path • Issue 5190 - safety works at London Road • Issue 8-21-7 - Forest Hill speed limit review • Issue 8-22-2 - Crossing / traffic calming on The Common in Marlborough, involving development work leading to potential substantive scheme bids for 2024/5 • Issues 8-19-1 and 8-22-3 - pedestrian crossing Marlborough High Street • Issue 8-21-12 – traffic calming Back Lane, Ramsbury • Issue 8-22-8 – No HGV sign – B4192/Crowood Lane <p>5. To note the date of the next LHFIG meeting as 2 March 2023.</p>
81	<p><u>Community Area Grant Scheme</u></p> <p>The Area Board considered applications for Community Area Grant funding. The SEPM introduced each application, following which a representative of the applicant gave a brief overview of their project to the Area Board. It was noted that there was insufficient Community Area Grant funding available to award all of the requests in full.</p> <p><u>Avebury Cricket Club requesting £5,000 towards cricket nets at Avebury Sports Field</u></p> <p>Dom Fry from the cricket club explained that they had grown significantly in recent years and had wide community engagement with around 300 junior members. The net refurbishment would allow them to deliver more coaching. On the proposal of Cllr Oatway QPM, seconded by the Chairman, it was resolved:</p> <p>Decision</p> <p>To award Avebury Cricket Club £5,000 towards cricket nets at Avebury</p>

Sports Field.

Reason - The application met the Community Area Grants Criteria 2022/23.

Aldbourne Scouts and Guides Supporters Association requesting £5,000 towards the renovation and extension of their hut

Jude Edmondson from the supporters' association explained that their hut was now 60 years old and that lots of fundraising had taken place to extend and modernise it. The SEPM confirmed that as the project was aimed at 13- to 19-year-olds the Area Board would have the option to award the grant from its Youth Grant fund. On the proposal of the Vice-Chairman, seconded by Cllr Oatway QPM, it was resolved:

Decision

To award Aldbourne Scouts and Guides Supporters Association requesting £5,000 towards the renovation and extension of their hut

Reason – The application met the Youth Grant Criteria 2022/23.

Winterbourne Monkton Community Hall requesting £2,727 towards new blinds

One of the trustees of the hall, Andrew Perutz, highlighted that they were a charity with wide community usage on a new estate. The electric blinds would be safe and improve privacy for users. The grant, if awarded, would include the cost of installation. On the proposal of Cllr Oatway QPM, seconded by the Vice-Chairman, it was resolved:

Decision

To award Winterbourne Monkton Community Hall £2,727 towards new blinds.

Reason - The application met the Community Area Grants Criteria 2022/23.

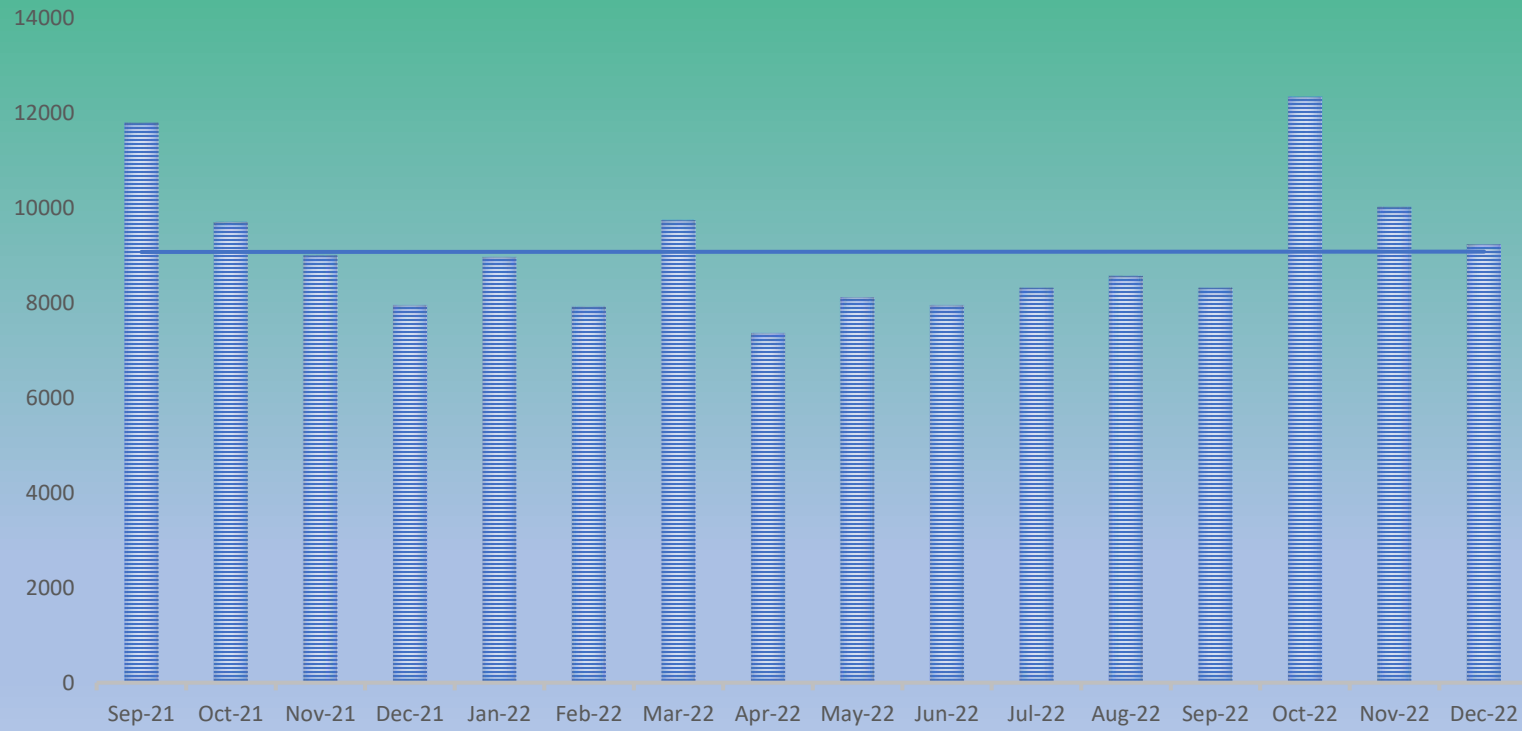
Ramsbury and Aldbourne Bowls Club requesting £1,975 towards a new mower

Martin Smith, the club's greenkeeper, stated that their current mower was experiencing reliability issues and they planned to buy a reconditioned replacement. He noted that they had 32 playing members, at least half of which were over the age of 70. The SEPM confirmed that the project could also qualify for Older and Vulnerable People's Grant budget given that it would benefit people in the qualifying age bracket. On the proposal of the Vice-Chairman, seconded by Cllr Oatway QPM, it was resolved to:

	<p>Decision</p> <p>To award Ramsbury and Aldbourne Bowls Club £1,975 towards a new mower.</p> <p><u>Reason – This grant would be funded using the Community Area Grant funding remaining for 2022/23 [£989] with the remainder [£986] coming from the Older and Vulnerable People’s budget. The application met criteria for both of the Community Area and Older and Vulnerable People’s Grant Schemes for 2022/23.</u></p>
82	<p><u>Any Other Questions and Urgent Items</u></p> <p>There were no questions or urgent items.</p>
83	<p><u>Close</u></p> <p>It was noted that the next business meeting of the Marlborough Area Board would be on Tuesday 21 March 2023.</p> <p>The Chairman also drew attention to the Warm and Well event on 25 January 2023 and the Area Board’s All Things Roads discussion on 23 February 2023.</p>

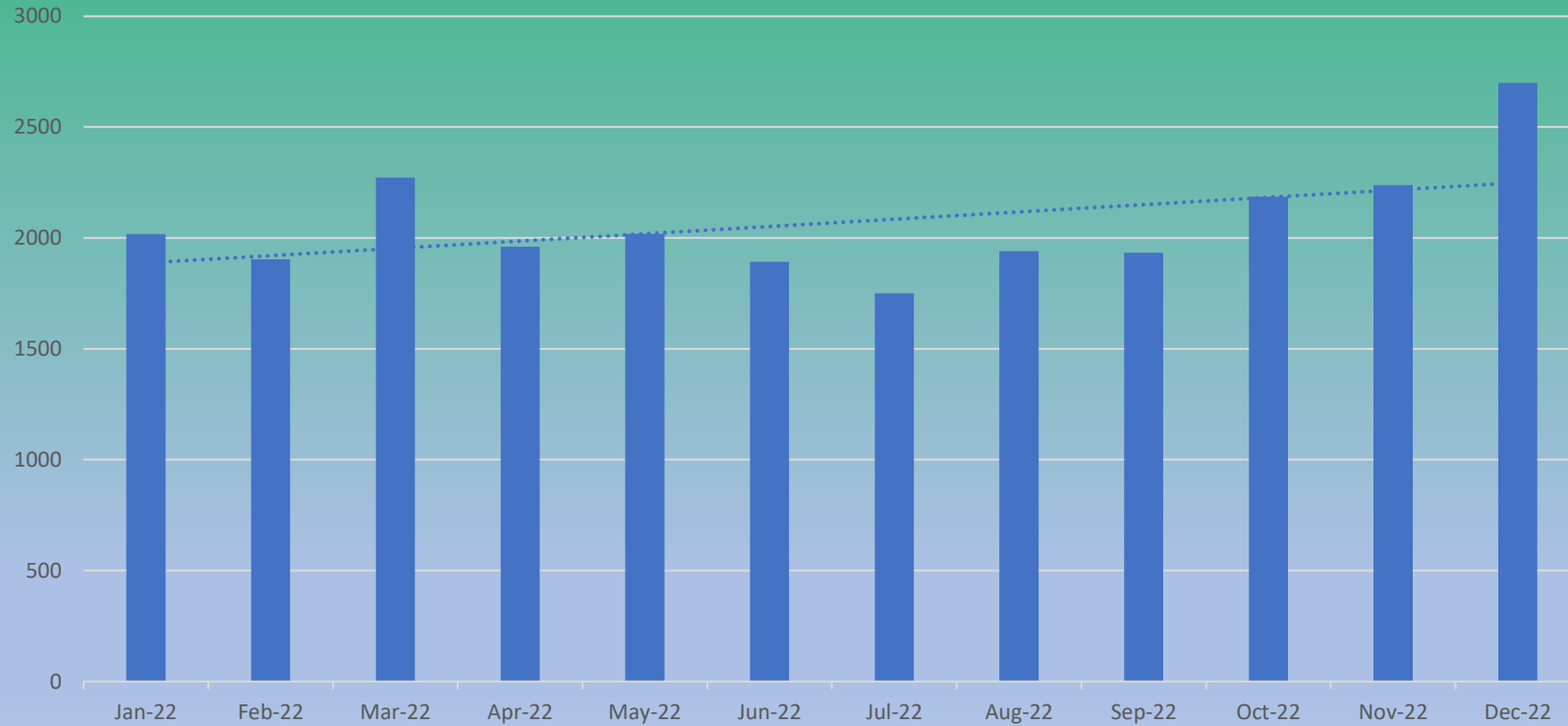


TOTAL MONTHLY APPOINTMENTS AT KAMP





Medically Urgent List



Area Board Briefing Note – Cost of Living Update – February 2023

Service:	Executive Office
Date prepared:	13 February 2023
Further enquiries to:	Will Oulton
Direct contact:	William.oulton@wiltshire.gov.uk

The following briefing note summaries sources of information and support, and actions that have been taken by the Council and partners.

For a summary of the resources and recent announcements, take a look at the Council's [dedicated Cost of Living page](#). This includes links to information for sources of national and local support.

The [interactive community directory](#) which helps people to search for warm spaces and community food providers in their area, also lists the easiest bus routes to help people find help more easily.

Free sims and mobile data from Wiltshire libraries

Wiltshire Libraries are working with the Good Things Foundation to distribute free SIMs and mobile data to people in need. The [National Databank scheme](#) is supported by UK mobile networks including Vodafone, O2 and Three.

The free SIMs and mobile data are available from Chippenham, Devizes, Salisbury, Trowbridge and Warminster libraries.

To be able to access the National Databank you must be 18+ years old and from a low-income household. One or more of the following must also be true:

- You have no or poor access to the internet at home.
- You have no or poor access to the internet away from home.
- You can't afford your existing monthly contract or top-up.

If you meet the criteria, [contact](#) Chippenham, Devizes, Salisbury, Trowbridge or Warminster libraries to find out more and to book an appointment.

Bus fare reductions over winter

Wiltshire bus users can now travel on most routes in the county for just £2 or less for a single fare until 31 March.

The fare price reduction has been funded by the Government and is aimed at getting more people to use buses across the country during the current cost of living challenges.

As part of the promotion, many single bus fares in Wiltshire have been capped at just £2 for both adults and concessions. If the single fare was originally less than £2, it will remain at the reduced price, and many day return tickets have also been reduced.

Vital help with energy bills for more homes – the Energy Bills Support Scheme (EBSS) Alternative Funding scheme

The EBSS Alternative Funding is a one-off £400 non-repayable discount to eligible households who have not received the main EBSS payment automatically to help with their energy bills between 1 October 2022 and 31 March 2023, but are still facing increased energy costs. Individuals will need to apply for the EBSS Alternative Funding via a Gov.UK portal which has yet to go live.

The Department for Energy Security and Net Zero (DESNZ) expects eligible households to include those with a commercial landlord or intermediary, such as park home residents and some housing association tenants. The EBSS Alternative Funding is expected to reach a significant number of vulnerable people, including self-funding residents in care homes. DESNZ is expecting approximately 900,000 households in Great Britain (around 3%) to be eligible for EBSS Alternative Funding. No household will be eligible for both the EBSS payment and an EBSS Alternative Funding payment.

Details of the scheme have yet to be published by the Government, and the Government portal is not yet live, but we expect it to be so in the last week of February. We will publish information on the website as soon as we know more.

Support for Council House Tenants and Housing Associations

The council's tenancy sustainment team has been supporting tenants through the ongoing cost-of-living crisis by assisting them to get access to more than £600,000 in new and backdated benefits, external grants and third-party debt cleared.

In addition, following funding received from the Government's Green Homes Grant, the Council has been improving the energy efficiency of 100 properties. This work has been received well by those who have benefited from it, particularly the fact that homes are being made more energy efficient amid the ongoing cost-of-living crisis. The council is currently focussing the project on those with the greatest potential increase in energy efficiency.

The Household Support Fund has also allocated funding to the Housing Service for outreach work to rough sleepers, and to support Council House tenants to combat hardship through the allocation of vouchers. This is building on the strong engagement work of this team, who under the people they work with well to provide the most effective support.

Through partnership working, and the sharing of information, we are highlighting to housing associations how their tenants can access support. We are confident that their tenants have been able to access services as, for example, Housing Association tenants made up 42% those being supported in the Wiltshire Installs project with 16% being Wiltshire Council tenants, Owner Occupier 28% and Privately rented 14% .

Households to get new cost-of-living payments from spring 2023

The Department for Work and Pensions (DWP) announced on the 3rd of January, more detail on the payment schedule for the next round of cost-of-living support unveiled in the Chancellor's Autumn Statement on 17 November.

The £900 payment for over eight million eligible means-tested benefits claimants (including those on Universal Credit, Pension Credit, and tax credits) starts in spring. Payments will go directly to bank accounts in three payments over the course of the financial year. There will also be a separate £150 for over six million disabled people and £300 for over eight million pensioners on top of their winter fuel payment.

Payments will be made automatically if individuals are eligible and there will be no need to apply. Claimants who are eligible for any of the cost-of-living payments and receive tax credits, and no other means-tested benefits, will receive payment from HM Revenue and Customs shortly after DWP payments are issued.

Exact payment windows will be announced closer to the time but are spread across a longer period to ensure a consistent support offering throughout the year. They will be broadly as follows:

- **£301** – First Cost of Living Payment – **during Spring 2023**
- **£150** – Disability Cost of Living Payment – **during Summer 2023**
- **£300** – Second Cost of Living Payment – **during Autumn 2023**
- **£300** – Pensioner Cost of Living Payment – **during Winter 2023/4**
- **£299** – Third Cost of Living Payment – **during Spring 2024**

Those eligible will be paid automatically, and there will be no need to apply. For more information, please visit [GOV.UK](https://www.gov.uk).

Winter Fuel Payment videos

The DWP has also created some short videos answering key questions about Winter Fuel Payments. The videos are now also available in British Sign Language version

We would encourage you to share these videos:

[Winter Fuel Payment - British Sign Language](#) and [Winter Fuel Payment Information](#)

Most of those eligible do not have to claim their Winter Fuel Payment, as it is awarded automatically.

People who have not been paid by 13 January 2023 are encouraged to check their bank account before contacting the Department's [Winter Fuel Payment Centre](#).

Energy support for businesses

The **Energy Bill Relief Scheme** launched in under Liz Truss and Jacob Rees-Mogg was Business and Energy Secretary for an initial period of 6 months end at the end of March. On January 9, Government announced plans to replace the scheme, from the start of April, with a new **Energy Bill Discount Scheme (EBDS)**.

While the old scheme capped energy prices in a blanket fashion, businesses can only benefit from the new scheme when prices are at or above £107 per MWh for gas and £302 per MWh for electricity.

At this point, bills will automatically be reduced. This reduction applies to businesses, charities and public sector bodies and is less generous than previous support provided.

Higher discounts are on offer for energy-intensive businesses such as steelmakers and manufacturers. The threshold at which the discount kicks in is also lower for these firms

The EBDS will run for 12 months from 1 April 2023 to 31 March 2024

Warm & Safe Support

Wiltshire Council's friendly library staff are continuing to play their part too, by working with Warm and Safe Wiltshire and The Rural Communities Energy Support Network, to assist residents seeking basic energy advice and make referrals to experienced energy advisors in all but its smallest libraries. All libraries can signpost people to community partners and agencies that can support people through the rising cost of living. Libraries are also collection points for Warm Packs, which includes a hot water bottle and blanket, for anyone who would benefit from some free essentials. In all but the smallest libraries there are at least two energy champions who are trained to offer advice and support people to access help.

There are no criteria for anyone who might need to use the library as a warm space, staff and volunteers will be friendly and welcoming so that people feel as comfortable as possible. There are also opportunities to spend more time in the library to take part in board games, colouring, jigsaws and tea and chat where these are part of a local library programme.

The council is always looking for volunteers to support library services, so if anyone has time to spare and wants to join a friendly team this winter they should email libraryenquiries@wiltshire.gov.uk or visit [Libraries](#).

Rural Communities Energy Support Network

The Rural Communities Energy Support Network, delivered as a partnership between the Council and the Centre for Sustainable Energy, is looking to recruit people from local

communities would like to be able to offer people in their community more support around staying warm and keeping the bills down

Volunteers would gain access to training and resources so they can offer energy saving advice.

If this sounds like something you would be interested in, or you know someone else who might be, please go to www.cse.org.uk/rcesn or email warmandsafe@cse.org.uk

Warm and Safe advice service

The service has continued to play a prominent role in Wiltshire's cost of living support to low-income households, by providing energy, debt, bill advice, small grants, insulation advice and referrals. Since the beginning of October, the service has received **1009 enquires**, made **144 heating and insulation referrals**, **87 Priority Service Register sign ups** and provided **£26,000 in food and fuel vouchers** and distributed **£30,328 of Surviving Winter Grant** to Wiltshire households.

Boater Support

Public Health working alongside Economic Development secured UK Shared Prosperity Funding (UKSPF) to support the boater community, who find themselves disproportionately affected by the cost-of-living crisis. The funding has allowed Public Health to mobilise an outreach programme with Julian House to support our boating community with emergency fuel and food vouchers, within an extremely tight timescale to ensure the boaters secured the funding at a time of great need. The project was delivered throughout the 3-week cold period in December and helped **71 Boaters and 4 Roadside Travellers** with both fuel and food vouchers. Households were identified by Julian House based on eligibility criteria: low income, health condition, single parent and children with health condition.

Wiltshire Installs project

The Wiltshire Installs project is delivered by Warm and Safe Wiltshire and has been particularly busy this winter. The scheme aims to provide new boiler/repairs, Fuel and food voucher support to households that can demonstrate that they comply with the strict eligibility criteria: low income, have a health condition, their energy needs are off the mains Gas network and have a prepayment meter. The scheme has supported **209 households** since the beginning of October 2022, through a mixture of prepayment meter and food vouchers, in addition **11 new boilers** have been fitted where households have had a no heating situation.

Support for households that rely on life saving equipment.

Warm and Safe Wiltshire has worked in partnership with both Integrated Care Board and Adult commissioning to identify households that rely on life saving equipment, who are disproportionately affected by the high energy prices. Through November families have been

offered support through the provision of food and prepayment meter vouchers, to date **13 families** have been supported.

Community Case Worker

This winter we have increased the ability to support Council, Primary Care, NHS and Voluntary and Charitable organisations with outreach work through the Community Case Worker project (Warm and Safe), which has allowed us to deliver 24 events, outlining the Warm and Safe service and the referral routes available to organisations to allow households ease of access into the service. In addition, this role has allowed us to provide 1 to 1 support and advocacy to people in crisis.

Wiltshire's Wellbeing Hub is available to help advise people through the cost-of-living crisis

As well specific and general telephone contacts, the Council is making their Wellbeing Hub phone line available for people who may be worried about the cost-of-living crisis and needing some information and advice.

The hub was originally set-up at the start of the pandemic to provide information and advice. Anyone can access the hub and it can provide confidential advice, information, and signposting from the council's friendly team in relation to the current high cost of living.

People can call the hub Monday to Thursday 9am to 5pm and Friday from 9am to 4pm on 0300 003 4576 or email wellbeinghub@wiltshire.gov.uk. The opening hours will continue to be regularly reviewed depending on what the demand is for the service.

Promoting Fundraising Campaigns

As part of our work with our Voluntary, Community and Social Enterprise partners, Wiltshire Council is helping to promote the Wiltshire Community Foundation's [Cost of Living Appeal](#) through our networks.

Building on the work of previous appeals where people who can afford to are encouraged to donate any surplus winter fuel allowances, the wider community is being asked to help generate vital funds to help grassroots voluntary groups and charities in Swindon and Wiltshire who are supporting families and individuals in the face of escalating rent, food, and energy prices.

The money raised through this joint appeal will fund a new grants programme to support projects which are keeping people fed and warm and provide additional practical support and advice to help people cope throughout this period of great hardship

You can donate to the appeal [here](#) or call the donation line on 01380 738989 from 9am to 5pm, Monday to Friday.

ROUGH SLEEPERS

How to get the **help** you need



2023 EDITION

Wiltshire Council

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INTRODUCTION

Rough sleeping is the most visible form of homelessness and the most damaging. It can cause significant harm to an individual's physical and mental health as well as reduce life expectancy.

We believe that nobody should be sleeping on the streets in Wiltshire and should have access to appropriate support and suitable placements to ensure there is a route off the streets for everyone.

OUR AIM FOR ROUGH SLEEPING IS

“ Work together to reduce the number of people who are rough sleeping and ensure there is a route off the street for everyone”

The Rough Sleeper Team will attempt to engage with you if you are rough sleeping, provide assistance where appropriate and seek to connect you to services. The aim of our Outreach Team is to support rough sleepers into accommodation

THE ROLE OF AN ASSERTIVE OUTREACH WORKER

The Assertive Outreach worker will support you to identify a route into accommodation. They will remain persistent and positive in continuing to engage with you throughout the process, until you are ready to accept an offer.

The Outreach can assist with the following -

- Housing advice and support with housing applications
- Referrals into supported accommodation
- Help with obtaining ID
- Engaging with the Housing Team and coming with you to meetings
- Supporting you to claim benefits
- Registering with a GP
- Engaging with the Substance Misuse Service
- Advising you on drop in services
- Helping you set up a bank account

HOW TO CONTACT THE ROUGH SLEEPER TEAM

Email roughsleeperteam@wiltshire.gov.uk

Visit streetlink.org.uk

Housing Solutions Team

Call **0300 4560 106**

Email homeless@wiltshire.gov.uk



Animals

Dogs Trust Hope Project on **02078 337 611** or visit moretodogstrust.org.uk/hopeproject

Alabare and Unity House offer free dog food

The Dogs Trust (The Hope Project) can offer chips/ neutering/ vaccinations.

Citizens Advice

Opening times

Address

Chippenham	Monday, Tuesday and Friday, 10am – 3pm	3 Avon Reach, Monkton Hill, Chippenham SN15 1EE
Trowbridge	Monday, Wednesday and Thursday 10am – 3pm	Trinity House, Bryer Ash Business Park, Trowbridge, BA14 8HE
Devizes	Monday and Thursday 10am – 3pm	New Park Street, Devizes SN10 1DY
Salisbury	Monday, Tuesday and Thursday, 10am – 3pm	Bourne Hill Offices, The Council House, Bourne hill, Salisbury, SP1 3UZ

Citizens Advice continue to help people over the phone on **0800 144 884** and will provide face-to-face support when it's most needed by a pre-booked appointment.

Food banks

Opening times

Address

Devizes & District Foodbank	Tuesday to Thursday 10am – 4pm, Closed 12 noon – 2pm	Unit 4, Glenmore Business Centre, Waller Road, Devizes SN10 2EQ
Marlborough Foodbank Centre	Deliveries only from Devizes food bank. Call 07807 973 605 / 01380 819 992	
Pewsey Foodbank Centre	Deliveries only from Devizes food bank. Call 07807 973 605 / 01380 819 992	
The Hub@ BA15	Monday to Friday 10am – 1pm	Church Street, Bradfordon-Avon, BA15 1LS
St Paul's Foodbank Centre	Monday, Wednesday, Friday, 11am – 2pm	Fisherton Street, Salisbury, SP2 7QW
Amesbury Foodbank	Tuesday and Thursday 1pm – 3pm	9 Flower Ln, Amesbury SP4 7JE
Storehouse Foodbank	Tuesday, Thursday and Friday 10am – 12.30pm	Emmanuel Church Buildings (access via Union street) Trowbridge, Wiltshire, BA14 8RZ
Cross Point	Monday and Thursday 10am – 12 noon	Westbury Area Network, Westbury Community Project, Eden Vale Road, Westbury, BA13 3NY
Warminster Food bank	Tuesday, Wednesday, Friday 10am – 1pm	Dewey House North Row BA12 9AD

Local Welfare Provision (LWP) is for crisis situations where you may have no food and no means of getting any, or no electric or gas (key meter only).

Applications can only be accepted in person and by telephone from 9am – 12 noon Monday to Friday. **0300 456 0110**

Project name	Services provided	Location and opening times
Doorway, Chippenham	Showers, laundry and benefit support	The Citadel, Bath Road, Chippenham SN15 2AB Monday 9.30am – 12.30pm, Wednesday 10am – 3pm, Thursday 12.30am – 3.30pm
Opendoors, Devizes	Access to showers, food and benefit support	Southbroom Centre, Victoria Road, Devizes, SN10 1HG Monday 11am – 1pm, Wednesday 9.30am – 11.30am, Thursday 11am – 1pm, Friday 5pm – 6.30pm
The Hub, Bradford on Avon	Benefits support, internet access, food bank and the hub plan to provide hot food from the 1 November, this will be for the winter months	Church Street, Bradford on Avon, BA15 1LS Monday to Friday, 10am – 1pm
Storehouse Nexus'	Providing hot food, support with benefits	Emmanuel's Yard, Emmanuel's Church Buildings (access via Union street), Trowbridge, Wiltshire, BA14 8RZ Tuesday to Friday 10am – 12.30pm
Cornerstone, Warminster	Access to the internet, support with benefits and a food bank	Central Cark, BA12 9BT Monday, Wednesday, Friday, 10am – 12.30pm
Cross Point, Westbury	Support with benefits. No food provided. Access to Warminster foodbank	7 Market Place, Westbury, BA13 3DE Monday and Wednesday 2.30pm – 5pm and Thursday and Friday 10am – 12.30pm
Alabare, Salisbury Street Project	Support with benefits, hot meals, clothing store, sleeping bags, laundry and washing facilities	58 Barnard Street, Salisbury SP1 2BJ 11am – 3pm everyday
En Circles	Hot and cold food	Millstream Coach Park, Salisbury, Monday to Saturday at 7pm and Sunday at 12.45pm
SP2 Community Coffee shop, Salisbury	Reasonably priced drinks and snacks. Free drinks if rough sleeper	159-161 Fisherton St, Salisbury, SP2 7RP Monday to Friday 10.30am – 4.30pm
Lifeline, Melksham	Hot showers, tea/coffee, debt/housing advice	Baptist Church (Old Broughton Road entrance), Old Broughton Road, Melksham, SN12 8BX Monday 1.30pm – 3.30pm, Thursday 10am – 12 noon
Trowbridge Soup Kitchen	Hot food/drinks	St Stephens Car Park (ground floor), Trowbridge Every evening from 7pm
Unity House drop in	Showers, laundry, link up with other services	4 Wood lane, Chippenham, SN15 3BX Tuesday, Friday, Sunday 2pm – 4pm

ROUGH SLEEPER PROVISION

We have a number of emergency provisions across the County for people sleeping rough in Wiltshire.

Unity House: 4 Woodlane, Chippenham, SN15 3DJ

Haven: 38 – 40 Langford Road, Trowbridge, Wiltshire, BA14 8NU

Alabare: Alabare Place, 58 Barnard Street, Salisbury, SP1 2BJ

Please note all placements for bed spaces are handled by the Rough Sleeper Team. You cannot self refer to these provisions by contacting the projects directly. You should refer to the below referral process if you wish to be considered for these emergency provisions

Referral Process –

Please contact a member of the Rough Sleeper team or via email on **roughsleeperteam@wiltshire.gov.uk**

Please provide the Rough Sleeper Team with as much information as possible, this will speed up the support we can provide to the individuals.

Information should include –

Name:

- Date of birth (where known, or approximate age)
- Nationality (where known)
- How long has the individual been a rough sleeper
- Location – sleeping in a tent, doorway, car etc.
- Description of the individual
- Dog
- Medical/mental health
- Substance misuse
- Veteran

SEVERE WEATHER EMERGENCY PROVISION

During extremely cold weather, when temperatures falls to zero degrees or lower for three consecutive days, the Government-backed Severe Weather Emergency Protocol (SWEP) is launched. The Property and Support Service decide when SWEP is implemented by monitoring the Met Office forecast.

This means we will accommodate under are SWEP placement, we have -

- ten bed spaces Alabare
- six at Unity House
- six at the Haven.

During times of adverse weather, we will provide updates on our Twitter and Facebook pages as to when the SWEP is activated.

You can alert us to rough sleepers in need of support by visiting the Street Link website or by calling Street Link on **0300 500 0914**.

Referrals should be made to the Rough Sleeper Team or Housing Solutions between 9am – 5pm.

During out office hours contact the Emergency Duty Service Team on **0300 456 0100**

Extreme Heat

During the extreme heat, water bottles and sun cream are provided at Alabare, Unity House, Wiltshire Council hubs and provided by the Outreach Team.



LOCAL CONNECTION

To access most accommodation pathways in Wiltshire, such as the council's Housing Register also known as 'Homes4Wiltshire', our Wiltshire Let Deposit Scheme or supported accommodation, you will need a 'local connection'. By local connection we mean that you must have lived in Wiltshire for at least six months out of the last 12 months, or three years out of the last five years. Residence may include, for example, a tenancy or other settled accommodation which is supported by evidence. Local connection can also be gained through a close and meaningful family relation who has lived in Wiltshire for over five years, or if you have meaningful employment in the county. The following will **not** be considered as having established a local connection to Wiltshire:

- Time spent sleeping rough, living in tents, squats, cars and other arrangements not intended for residential occupation
- Time spent in approved premises (formerly known as bail hostels)
- Time spent in Wiltshire in detox, treatment, or rehabilitation where placed by an agency from outside of Wiltshire. The placing local authority will have responsibility for move-on as part of the recovery process.

If you do not have a local connection to Wiltshire we can offer to reconnect you to an authority where you do have one as your access to Wiltshire services will be limited and this will offer you the best opportunity to secure accommodation. We would always look to refer any relief duty under the Homelessness Reduction Act 2017 to the authority where you have a local connection so it is better that you work to achieve this with us as early as possible. This can include helping you financially to secure travel back to that area.

HOMES4WILTSHIRE

Homes4Wiltshire is a choice based lettings scheme for people with a housing need in Wiltshire. This scheme advertises all social housing in Wiltshire and customers must 'bid' on properties to express an interest.

The demand on social housing in Wiltshire is significant therefore you must consider all options.

To apply, please speak to your Outreach Worker or Case Worker.

Documents required to assess your application -

- Birth certificate or passport
- Three months bank statements
- Proof of local connection

Private rented accommodation

If you are eligible for assistance and rough sleeping, we may be able to financially assist you with the deposit and rent in advance for a private rented property.

Your search should be based the 'local housing allowance / the maximum benefit amount you will receive with help towards your rent.

Your Outreach Worker can support you with finding properties. Please do not sign agreements or put down any holding fees.

Supported Accommodation

Supported accommodation is a stepping stone into independent accommodation. You will receive support to prepare you to manage your own tenancy by equipping you with the necessary skills. We have a number of provisions across Wiltshire.

Referrals into supported accommodation can only be made by your allocated Outreach Worker and/or Case Worker.

TURNING POINT SUBSTANCE MISUSE

We work with anyone who is affected by drugs or alcohol and wants support to make changes

- Easy referral and assessment process either face to face or online
- An allocated worker to provide consistent support and motivation
- Access to free online resources available 24/7
- Online treatment options
- Advice and information
- Group work sessions
- Access to substitute prescribing
- Motivational enhancement therapy and behavioural couples therapy
- Specialist military substance misuse worker
- Peer support
- Relapse prevention
- Harm reduction
- Needle exchange
- Support with housing, debt and benefits
- Access to Health Trainer service
- Access to detoxification and residential rehab
- Opportunities to get involved as peer mentors or volunteers

Please contact us on **0345 603 6993**
impactreferrals@turning-point.co.uk

Trowbridge Hub, Rothermere House, Bythesea Road,
Trowbridge, BA14 8SQ | **01225 341 520**

Salisbury Hub, Cheviot House, 69 – 73 Castle Street, Salisbury,
SP1 3SP | **01722 343 000**

USEFUL CONTACTS

Missing People

Anyone who is missing or away from home **116 000**

Shelterline – Housing Advice **0808 800 4444**

Wiltshire Council Health Trainer

can provide advice and support on eating healthy, stop or reduce smoking, sensible drinking, increasing physical activity, building confidence and motivation to change and boosting self-esteem. **0300 003 4566**

Veterans

Combat Stress – **0800 138 1619**

Vetrans Gateway - **0808 802 1212**

HelpforHeroes – **01980 844 200**

SSAFA – **0800 731 4880**

RBL – **0808 802 8080**

Mental Health

Samaritans – Helpline for emotional support – **116 123**

Avon & Wiltshire Mental Health Partnership – **01225 325 680**

Domestic Violence

Splitz – **01225 775 276**

Women's Aid – **0808 2000 247**

Nelson Trust – **01453 885 633**

Job Centre Plus

0800 169 0190

Adult Social Care

0300 456 0111 | adviceandcontact@wiltshire.gov.uk

Probation – 01249 461 577

FREE INTERNET AND WARM SPACES

Internet access and warm spaces can be acquired from a local library. There are libraries in locations all over the county including in Devizes, Trowbridge, Salisbury, Chippenham, Calne, Corsham, Marlborough, Malmesbury and Tidworth. It's free of charge but you must be a member of the library. A special system is in place for those rough sleeping with no ID to join. Limited access to books but the computers are available for use. Wi-Fi is available in most libraries.



**Area Board Briefing Note –
Post 16 Skills and Participation Offer**

Service:	Post 16 Skills and Participation – Employment and Skills
Date prepared:	12th January 2023
Further enquiries to:	Catherine Brooks – Employment and Skills Officer
Direct contact:	Catherine.brooks@wiltshire.gov.uk

The Post 16 Skills and Participation team are celebrating National Apprenticeship Week (taking place from Monday 6th February – Sunday 12th February 2023.)

An Apprenticeship is an opportunity to learn on the job, whilst working you will also have the time to study for a qualification in a relevant field to your job role.

Anybody can become an apprentice at any age and current employees can become an apprentice, - this a great way to up skill existing staff. They range from a Level 2 – up to a Masters Degree! Many young people are choosing a Degree Apprenticeship over University.

Our Work Wiltshire website holds lots of information for anybody looking for an apprenticeship and also for employers. Visit – **workwiltshire.co.uk/home/apprenticeships**

Also follow our Social Media pages for local opportunities.

Twitter - @WorkWiltshire

Instagram - @young_workwiltshire – for young people

Any questions or more information? Please email Catherine Brooks, Employment and Skills Officer

Catherine.brooks@wiltshire.gov.uk

Area Board Briefing Note – Family Help

Service:	Family and Children’s Commissioning
Date prepared:	5 January 2023
Further enquiries to:	Lucy-Anne Bryant
Direct contact:	lucy-anne.bryant@wiltshire.gov.uk 01225 718068

Family hubs are part of the Government manifesto promise to support children and young people up to the age of 19, or 25 if they have SEND. In Wiltshire we will refer to them as part of our Family Help offer. This is to remove the implication of the support being purely building based.

We have a vision that all children, young people and families will be enabled and empowered to live their healthiest, most fulfilled lives by having easy and timely access to a locally integrated network of hubs, supported by an online offer. This will bring preventative and early help-support and information services together from all sectors to ensure a county wide delivery that is seamless, relationship based and trauma informed, empowering families to be resilient and live their healthiest, most fulfilled lives.

The Government requires the delivery of a universal core offer which will consist of:

- Maternity services
- Health visiting
- Mental health support
- Infant feeding advice with specialist breastfeeding support
- Safeguarding
- Services relating to Special Educational Needs (SEND)

As well as additional services to include and not limited to:

- Activities for children 0-5
- Birth registrations
- Debt and welfare advice
- Domestic abuse support
- Early language support
- Financial support (2year-old entitlements, 30 hours, universal credit childcare offer, tax-free childcare)
- Health visiting
- Housing
- Infant feeding
- One to one targeted family support services
- Mental health services (beyond Start for Life parent-infant mental health)
- Midwifery/maternity
- Nutrition and weight management
- Oral health improvement

- Parent-infant relationships and Perinatal Mental Health Support
- Parenting support
- Parental Relationship Support
- SEND support and services (inclusive of the Start for Life period)
- Stop smoking support
- Substance (alcohol/drug) misuse support
- Support for separating and separated parents
- Youth justice services
- Youth services-universal and targeted

These services can be either delivered by the Local Authority or Health providers, or they can be commissioned out to private providers or organisations in the Voluntary and Community Sector. Many of these organisations and arrangements already exist and will use the hub facilities where possible.

The first step to developing this countywide service is to work with the communities and ask them what they want and how they want it made available.

An online consultation was launched on 12 January and will run for 12 weeks. There will be face to face consultations in every community area during February and March for families to have their say in how the service can be developed and for them to express the needs for their area. We recognise that the solution for each area is likely to vary dependent on the needs and wishes of the families.

We have asked similar questions in relation to community connecting via the health service, but this is different and very family focussed.

It is important that families are aware of the consultation and that we reach families who do not normally engage with the Local Authority around service delivery, so please can you share with your partners and communities so that we can get a very comprehensive view from families.

Please see the attached poster for further information, and please contact us if you have any queries on FamilyHelp@wiltshire.gov.uk

FAMILY HELP SURVEY



- ?** Are you a parent or parent to be?
- ?** Are you a young person who needs help and advice?
- ?** Do you know how you can find out information on help available for you and your family?



We want to hear your views on family services and how you'd best like to access them. Please take this short survey and help us shape services for the future.

Web link:
survey.wiltshire.gov.uk/snapwebhost/s.asp?k=167422754798

Wiltshire Council

Area Board Briefing Note – Independent Visitor Scheme

Service:	Quality Outcomes for Children and Families
Date prepared:	08/03/2023
Further enquiries to:	Jesnie Barry, Independent Visitor Scheme Manager
Direct contact:	Jesnie.Barry@wiltshire.gov.uk; 07760178875

The Independent Visitor Scheme needs more volunteers! Independent Visitors are adult volunteers who are matched with young people in care to visit, advise and befriend them. We currently have nearly 70 approved and matched Independent Visitors but with over 400 young people in care in Wiltshire, we need more to provide this vital and life changing service.

Volunteers are asked to give a long term commitment to visit a young person every 3-4 weeks, for a couple of hours, to have fun, try new things and build a strong and lasting relationship. Training and ongoing support is provided, with all expenses covered.

If anyone is interested, please could they get in contact with IVScheme@Wiltshire.gov.uk for more information on how to apply!



CORONATION CLEAN-UP

Loathe litter? Groaning at graffiti?

We're creating "Super Clean Teams" to clean up Marlborough and Manton ahead of the Coronation on 6 May but we need your help! We'll be removing graffiti, clearing litter and sweeping, weeding and tidying our town

**PLEASE JOIN US FOR ORGANISED CLEAN-UP DAYS ON
28 MARCH | 30 MARCH | 4 APRIL | 6 APRIL**



Prefer to organise your own litter pick? Let us know - we can lend you equipment



Is there a litter or graffiti hot spot you'd like us to tackle? Let us know!

**For full details or to sign up please go to
www.marlborough-tc.gov.uk or call 01672 512487**

**Marlborough
Town Council**



5 High Street Marlborough SN8 1AA
01672 512487
enquiries@marlborough-tc.gov.uk
www.marlborough-tc.gov.uk

WILTSHIRE POLICE

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Community Report

Devizes, Marlborough, Pewsey Community Policing Team

March 2023

Proud to serve and protect our communities



Your CPT – Devizes, Marlborough, Pewsey

Inspector: Ben Huggins

Neighbourhood Sergeant: Sgt Luke Atkinson

Neighbourhood Officers:

PC Nicky Crabbe

PC Sarah Hardwidge

PC Chris Rideout

PCSOs:

Emily Johnson, Jonathan Mills (Pewsey)

Mark Braithwaite, Melissa Camilleri (Marlborough)

Andrew Maclachlan, Paula Yarranton, Kelly Watts (Devizes)

Performance – 12 Months to January 2023

Force

- Wiltshire Police recorded crime reports a YoY increase of 7.9% in the 12 months to January 2023 and continues to have one of the lowest crime rates in the country per 1,000 population.
- Wiltshire Police has seen a 7.7% increase in violence without injury crimes in the 12 months to January 2023.
- In January 2023, we received:
 - 9,120 '999' calls, which we answered within 5 seconds on average;
 - 15,117 '101' calls, which we answered within 27 seconds on average;
 - 8,946 CRIB calls, which we answered within 7 minutes on average.
- In January 2023, we also attended 1,470 emergency incidents within 10 minutes and 25 seconds on average.

Crime Type	Crime Volume	% of Crime
Totals	43,417	100.0
Violence without injury	7,568	17.5
Violence with injury	6,233	14.4
Criminal damage	4,824	11.1
Stalking and harassment	4,161	9.5
Public order offences	4,108	9.5
Other crime type	16,523	38.0

Devizes, Marlborough, Pewsey CPT

Crime Type	Crime Volume	% of Crime
Totals	3,349	100.0
Violence without injury	534	15.9
Violence with injury	454	13.6
Criminal damage	387	11.6
Public order offences	291	8.7
Stalking and harassment	291	8.7
Other crime type	1,392	41.6

Stop and Search information for Devizes CPT

During the 12 months leading to December 2022, 116 stop and searches were conducted in the Devizes area of which 62.9% related to a search for controlled drugs.

During 82.8% of these searches, no object was found. In 17.2% of cases, an object was found. Of these cases 81.9% resulted in a no further action disposal; 17.2% resulted in police action being taken; 9.5% resulted in an arrest.

Of the stop and search subjects who defined their ethnicity:

- White – 75 stop and searches
- Black or Black British – 6 stop and searches
- Asian or Asian British – 3 stop and searches
- Mixed – 7 stop and searches

Performance – Hate Crime Overview

Force

Hate Crime is reporting as stable across the Force. Volumes are now reporting flatter across the year. Year on year trend data is reporting increases in Transgender and Sexual Orientation related hate which follows National trends.

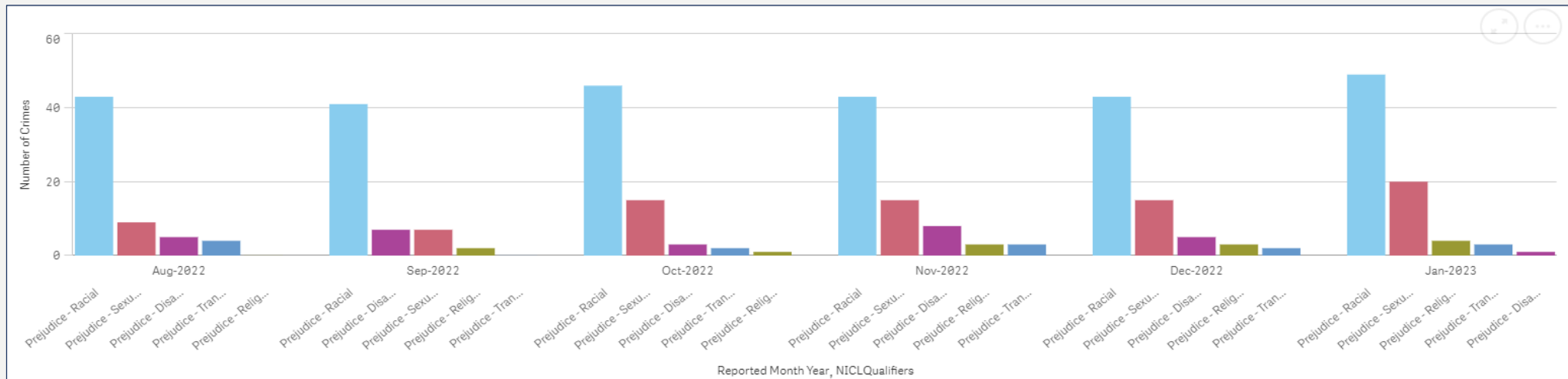
Work by the Hate Crime Silver Scrutiny Panel on hate crime video to raise awareness of Hate Crime and how to report it, including details surrounding how the Criminal Justice System responds to it is ongoing. There is an increased focus on Out of Court Disposal outcomes relating to Hate Crimes.

Devizes, Marlborough, Pewsey CPT

	Number of Crimes	Change (number)	Change (%)
Total	50	-4	-7.4%
Prejudice – Racial	37	2	5.7%
Prejudice – Sexual orientation	11	1	10.0%
Prejudice - Disability	2	-7	-77.8%
Prejudice - Religion	2	2	0.0%
Prejudice - Transgender	1	1	0.0%

Year on year comparison February 2022 to January 2023 (note: an individual crime can be tagged with more than one prejudice type e.g. sexual orientation & transgender)

Force Hate Crime (6 months to January 2023)



Jan and Feb 23 stats- Marlborough

Number of Crimes

124

Number of Incidents

119

CSEO Activity Dashboard

Outcomes are dependent on previous convictions and history

3.00

Sum of Speed awaren

Location	Year	Month	Speed awaren ess course	Fine & Points	Court	CPT	Area Board
Aldbourn - South Street - Opposite Ford Farm	2023	January	3.00	0.00	0.00	Devizes	Marlborough
Aldbourn - South Street - Outside Nursing Home	2023	January	0.00	0.00	0.00	Devizes	Marlborough
Alderbury	2022	February	0.00	0.00	0.00	Devizes	Marlborough
East Kennett	2022	January	0.00	0.00	0.00	Devizes	Marlborough
Lockeridge	2022	March	0.00	0.00	0.00	Devizes	Marlborough
Malborough - Port Hill	2023	February	0.00	0.00	0.00	Devizes	Marlborough
Marlborough - High Street	2023	March	0.00	0.00	0.00	Devizes	Marlborough
Marlborough - London Road	2023	March	0.00	0.00	0.00	Devizes	Marlborough
Marlborough - Port Hill	2023	March	0.00	0.00	0.00	Devizes	Marlborough
Millbourne	2022	March	0.00	1.00	0.00	RWB	Marlborough
Total			3.00	1.00	0.00		

Of note-

48 violence offences – largely private space violence

28 theft offences- including 19 report of shoplifting incidents

7 burglaries- 5 from businesses and 2 from residential premises

Level of crime reporting remains stable and in line with usual demand

Speed enforcement officer update

Local Priorities & Updates

Priority	Update
Rural thefts/breaks	We have seen continued levels of cross border criminality. This includes a serious incident at Burbage Garage where we saw a group cause harm and threaten violence before stealing items. This is being actively investigated by Wilts Pol CID. We continue to work with the rural crime team, Op Scrambling with Thames Valley Police, in order to target offenders and support with education, and crime prevention advice.
Shoplifting offences	We continue to see a rise in shoplifting offences, generally committed by likely organised criminality travelling into the area to commit offences.
Change in operating model	We have moved to a 'Hub' based operating model with Insp Huggins having lead for all neighbourhood and response functions across the hub. This is working well and showing clear signs of improvement including better victim contact and engagement.
Questions?	

Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- For information on what crimes and incidents have been reported in the Devizes Community Policing Team area visit <https://www.police.uk/pu/your-area/wiltshire-police/>

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** – www.wiltsmessaging.co.uk

Follow your CPT on social media

- [Devizes Police Facebook](#)
- [Devizes Police Twitter](#)
- [Marlborough Police Facebook](#)
- [Marlborough Police Twitter](#)
- [Pewsey Police Facebook](#)
- [Pewsey Police Twitter](#)

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk

The screenshot shows the Wiltshire Police website. At the top is a blue header with the "WILTSHIRE POLICE" logo and a search bar containing the text "How can we help you?". Below the header is a navigation menu with buttons for "Report", "Tell us about", "Apply or register", "Request", and "Feedback". A breadcrumb trail shows "Home > About us > CPTs". The main heading is "Devizes CPT". The content below includes: "CPT Devizes covers the areas of Devizes, Marlborough and Pewsey and surrounding areas."; "To contact your CPT about a community-related matter, such as a school visit, then please email DevizesAreaCPT@wiltshire.pnn.police.uk. Please note that this mailbox is not monitored 24/7."; "You are unable to report crimes of any type via email and please do not report any situations that require an urgent response. In the case of an emergency please contact 999 and for non-urgent crimes and incidents, please call 101 or [Report a crime here](#)"; and "You see a map of [crimes in the Devizes area](#) by visiting www.police.uk".



DORSET & WILTSHIRE FIRE & RESCUE SERVICE

WILTSHIRE AREA BOARD REPORT

Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;
<http://www.dwfire.org.uk/community-safety-plan/>

Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

General Enquiries

If you have a general fire safety enquiry regarding commercial property, please email fire.safety@dwfire.org.uk and the Fire Safety Team will respond in office hours.

Fire Safety Complaint

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at enforcement@dwfire.org.uk
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 60 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at www.dwfire.org.uk/working-for-us/on-call-firefighters/ or should you have any questions, you can call **01722 691444**.

Recent News & Events

Communities are well protected as Dorset & Wiltshire Fire and Rescue Service is graded as one the highest performing fire and rescue services in England, inspection confirms

Dorset & Wiltshire Fire and Rescue Service (DWFRS) continues to serve its communities well whilst managing and monitoring its efficiency in a highly effective manner, His Majesty's Inspectorate of Constabulary & Fire and Rescue Services (HMICFRS) confirmed today (20 January).

To read the full article please visit <https://www.dwfire.org.uk/news/communities-are-well-protected/>

Staying warm safely



It's important that everyone stays warm this winter – there are lots of ways to do that, but many of them also increase the risk of fire starting in the home.

Please do take extra care when using any of these, and don't be afraid to ask for help if you're not sure about something. You can call us FREE on 0800 038 2323, just leave a message and we will call you back.

You can also take a look at the [Warm Spaces website](#), which is mapping public-accessible places where people can go to be warm, rather than using heating at home.

For further information please visit <https://www.dwfire.org.uk/safety/save-safely/staying-warm-safely/>

Station Manager – Simon Todd

Email – simon.todd@dwfire.org.uk

Tel: 07595091925



DORSET & WILTSHIRE
FIRE AND RESCUE

Social Prescribing



Making a difference to patients.



Meet the Team

Sarah Davey – Health & Social Care Lead

Deborah Harvey – KAMP

Karen Montgomery – KAMP

What is Social Prescribing?

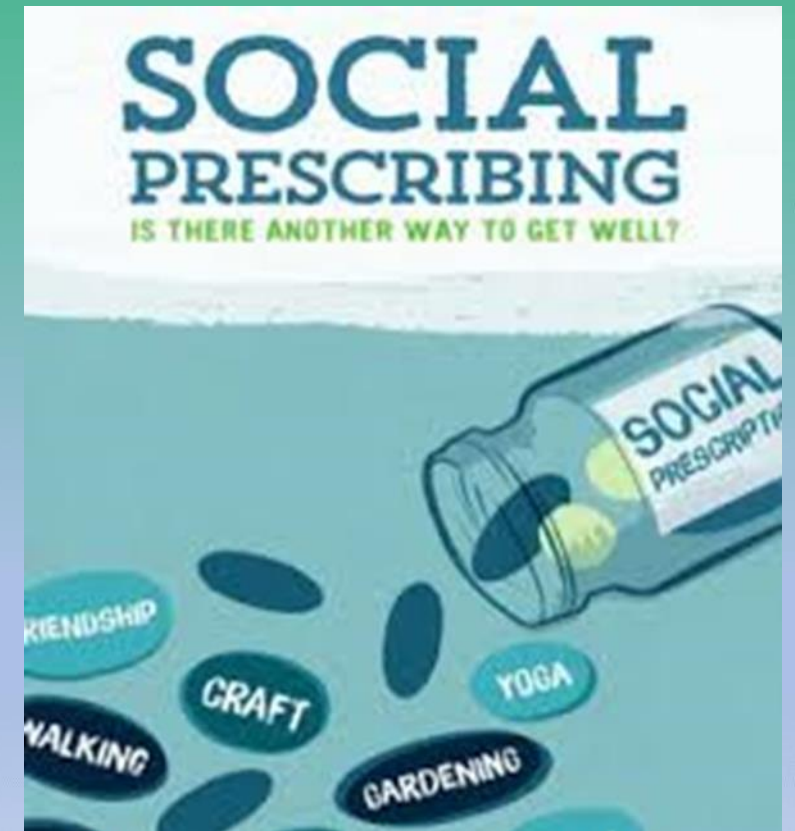


“There is not a pill for every ill”

Simon Stevens.

Social Prescribing is enabling patients to co-design a social prescription to improve their health and wellbeing.

A different prescription – Your doctor isn't the only one who can help you feel better!





SOCIAL DETERMINANTS OF HEALTH

The social determinants of health are the conditions in which we are born, we grow and age, and in which we live and work. The factors below impact on our health and wellbeing.



Childhood experiences



Housing



Education



Social support



Family income



Employment



Our communities



Access to health services

Source: NHS Health Scotland

What can patients expect from a social prescriber?



- F2F/Home Visit/Telephone - tailored to the individual & their needs
- Number of sessions – tailored to the individual & their needs.
- Conversation based, usually 1hr.
- Health coaching approaches
- Well being plan – setting goals
- Personalised care approach



Case Study



Mr T

59 year old

Multiple health issues

Non-engager "I am OK"

Family distance away

Poor health, poorly controlled diabetes

Poor mobility

Poor mental health

Not able to manage daily living

No social interactions

Lived on bed

Cardiac arrest led to hospital admission

House flooded

Multiple interventions:

Liaised with housing department

Sourced replacement furnishings

Signposted to food bank

Signposted to local groups

Results:

New housing

Interacting with neighbours

Engaging with health providers

Update for Wiltshire Area Boards

February 2023

Neighbourhood Collaboratives

Work continues with the Neighbourhood Collaboratives programme, the Steering Group is now established, and our second Steering Group workshop was held on the 1st of Feb 2023. Partners with a broad scope of expertise from organisations within our locality, including representatives from the Area Boards, met to discuss some of the key issues required to roll out the model across the Neighbourhoods. This included reaching an agreement on the Readiness Review, a baseline assessment that will support Neighbourhoods to determine their readiness to create this new approach to working. The programme's launch events will be reviewed and agreed by the Steering Group at our next meeting on 8th March 2023.

The workshop on the 1st of February offered an opportunity to respond to some of the points raised in our initial meeting in December 2022. The Steering Group was provided with examples of successful projects within Wiltshire that helped inform the Neighbourhood Collaborative model. The event was also used to share the work starting at our pathfinder site in Bradford on Avon & Melksham. The pathfinder will be the pilot from which to learn and share how a Neighbourhood Collaborative will function. Partners were asked to review a version of the Readiness Review, completed by the site, and discuss how their organisations could contribute ideas and expertise to this collaborative approach. Early interrogation of the data by the pathfinder suggests that falls and falls risk factors will be central to the plan that develops from this partnership.

Feedback following the workshop was very positive and the information provided on the day is currently being shared with Bradford on Avon & Melksham. We intend to bring all those offering support to the pathfinder together at the beginning of March 2023 to review the data and define the cohort within the community that will benefit the most from this Neighbourhood Collaborative project.

Covid-19

After Sunday 12 February, any person aged between 16 and 49-years-old and not in a clinical risk group will be unable to get the initial Covid-19 booster, which for most people would have been their third vaccination for coronavirus.

This date is also the last opportunity for people over the age of 50 to come forward for the autumn booster vaccine, which was rolled out to older people, as well as those who are considered vulnerable, at the end of 2022.

The Joint Committee on Vaccination and Immunisation, which acts as an independent adviser to the Department of Health and Social, has indicated that the

offer of having the two primary Covid-19 vaccines at any time will also change during 2023, with the overall vaccination campaign being refocused to target those most vulnerable.

A number of Covid-19 vaccination centres across Bath and North East Somerset, Swindon and Wiltshire have closed in recent weeks. The vaccination centre at Bath Racecourse closed in December 2022, and was followed in January by Salisbury City Hall and the Steam Museum in Swindon.

Patients' feedback sparks overhaul of hospital complaints process

Feedback from patients who made a complaint about their care at Salisbury District Hospital is being used to overhaul its complaints handling process.

Healthwatch Wiltshire's latest report highlights the findings of a survey which heard the views of people who had been through the hospital's complaints handling process between April and June 2022.

Patients and their families told us of feeling lost in the system, that they weren't listened to and had little confidence that changes would be made following the issues they had raised. These experiences have led to a review of the way the hospital handles complaints by Salisbury NHS Foundation Trust, which manages it.

What did people tell us?

Our report reveals that people found it difficult to find information on how to make a complaint and didn't fully understand the role of the Patient Advice and Liaison Service (PALS) at Salisbury District Hospital.

We also found:

- People didn't feel they were kept properly informed of where they were in the complaints process, timelines were not always adhered to, and updates not always provided.
- There was a lack of signposting to additional support, such as advocacy services.
- Staff sometimes seemed reluctant to take ownership of a complaint.
- People felt disempowered and that they could not challenge decisions made by the hospital Trust.
- People thought that points or questions

they raised were not properly addressed.

- Apologies did not feel meaningful or sincere.
- People were not confident that the outcome of their complaint would help to drive improvements.



What's next?

The findings of our report will form the basis of a new Complaints Handling Policy, which is due to be launched by Salisbury NHS Foundation Trust in April 2023.

Victoria Aldridge, Head of Patient Experience at Salisbury NHS Foundation Trust, said: "We have welcomed the opportunity to work with Healthwatch Wiltshire.

"The Trust acknowledges and accepts the findings from this project and strongly supports the identified areas for improvement... with the findings shaping both our new Complaints Policy and improving the processes associated with this."

Guy Patterson, Projects Lead at Healthwatch Wiltshire, said: "We're delighted to see how patient feedback is shaping the improvements the Trust are intending to make. We're also very pleased to see how committed they are to ensuring the patient voice is heard. We will revisit this project later in the year to see what progress has been made with the introduction of the new policy."

[Read the report](#) on our website.

Chippenham Lions – Auction of Promises

The Chippenham Lions Club Auction of Promises will take place on Saturday 15th April 2023 (7.30pm) at Sutton Benger Village Hall.

Event attendees can bid for a range of fantastic items which can be found in the online catalogue on the Chippenham Lions website (see link below) from 13th March. This includes carriage driving, a gypsy caravan experience, golf and much more. Money raised through the event will be donated to support fun days for young carers in the Chippenham area (through our Wiltshire Young Carers Service) as well as Julia's House Children's Hospice and other Lions charities.

The event organisers are looking for items to include in the catalogue e.g. quirky items, experience days, services, pub meals, crafts, artwork and similar items. If you are able to donate an item, or know a person or organisation who can, please email: jeff@chippenhamlions.org.uk (Auction Organiser)

For more information visit: <https://chippenhamlions.com/>

New Activities Offered Through Get Out Get Active (GOGA) Programme

Community First is a delivery partner for the Get Out Get Active (GOGA) Programme in Wiltshire, led by Wiltshire and Swindon Sport. We have been working with sector partners and colleagues to support the delivery of new activities and programmes to help people become more active, with a number of new activities launching in Spring 2023.

Community Gardening at Arundells (Salisbury)

A new, free community gardening project will soon be launching at Arundells in Salisbury. This includes fully accessible gardening activities for people of all abilities. For more information, please contact Helen Akiyama (hakiyama@communityfirst.org.uk).

Multi-Sports & Fun Activities (Calne)

Free, weekly multi-sports sessions will begin from Monday 27th February 2023 (11am-12.15pm) at Calne Leisure Centre. All ages and abilities are welcome. For more information or to register your place, email sportsdevelopment@wiltshire.gov.uk.

Youth Action Wiltshire Minibus Appeal

Youth Action Wiltshire is currently fundraising for a new minibus to support delivery of the service in 2023 and beyond. The 'Destination Adventure' appeal has currently raised £2,586, with an additional £1,600 in pledged donations for a total of £4,186.

We are still a little way off our target of £30,000 and we would be very grateful for any support which local businesses and organisations can offer to help us reach our goal.

For more information and how to donate visit: <https://www.justgiving.com/campaign/yaw-minibus> or email fundraising@youthactionwiltshire.org.uk

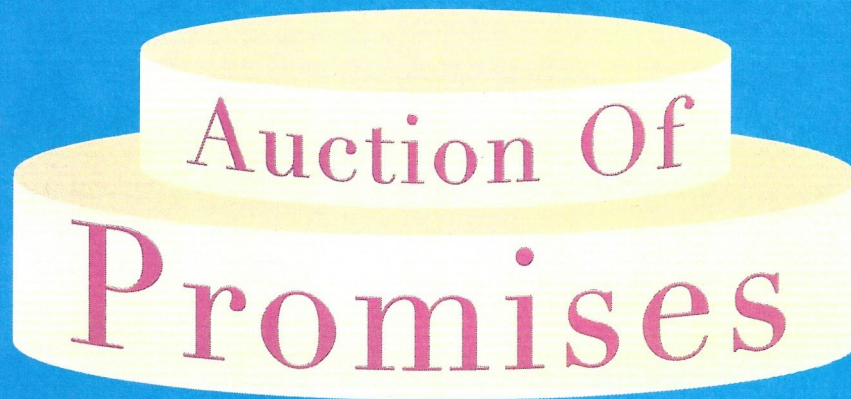
Briefing prepared by:

Ellie Ewing - Marketing and Communications Manager (Community First)

21st February 2023

Chippenham Lions

Saturday 15 April
From 7:30 pm
Sutton Benger
Village Hall
SN15 4RP



Auction Of
Promises

Join us to bid for a range of fantastic
items in our Auction of Promises

or

See <https://chippenhamlions.com> for the
Online Catalogue & Commission Bidding

Promises to Include: Carriage Driving, Gypsy
Caravan Experience, Golf & much, much more



All money raised will go towards Julia's House Children's
Hospice, fun days for Young Carers and our own Charities

Cost of Living Crisis – Winter 2022

Meeting held at the Town Hall, Marlborough

Thursday 19th January 2023

3.30pm

Present:

Jane Dugan – St Peter’s Church
Sara Donaldson – St Peter’s Church
Karen Montgomery – KAMP
Vincent Stokes – Devizes & District Foodbank
Richard Spencer-Williams – Town Clerk
Andrea Millar – Civic & Cemetery Administrator

Welcome & Introductions:

RSW welcomed everyone to the meeting and introductions were made.

Apologies:

Councillor Kymee Cleasby – Marlborough Town Council/ Marlborough Loves Kids Meals/ St Mary’s Church
Councillor Nick Fogg – Marlborough Town Council
Anne Hancock – The Jubilee Centre
Jill Turner – Marlborough Health & Wellbeing
Roger Grant – Manton Resident’s Association
Andrew Jack – Wiltshire Council
Rev. Chris Smith – St Mary’s Church
Rachel Rosedale – Marlborough Area Poverty Action Group (MAPAG)
Suzanne Lee – Marlborough Library
Councillor Jane Davies – Marlborough Town Council/ Wiltshire Council
Clare Harris – Assistant Town Clerk
Councillor Lisa Farrell – Marlborough Town Council
Sally Wolfenden – The Jubilee Centre

Notes of meeting held on 13th December:

These were noted. VS said he gave his apologies for this meeting, but it was not recorded.

Marlborough ‘Warm & Well’ Event – Jan 2023

Twenty-six people visited the Warm & Well event. All engaged in one way or another. Some were looking to set up warm spaces, others came for ideas for work. Although it was not very busy everyone agreed that the most valuable thing was the networking between groups. All agreed that we should look at maybe running another in Sept/Oct 2023 depending on the economic situation.

Engagement with the neighbouring parishes

AJ hasn’t heard anything this is possibly due to existing groups & activities filling that role in the smaller parishes.

Marlborough’s Warm Spaces

St Peter’s – 15-20 visitors a day. They are busier in the morning, so are now closing on a Saturday afternoon. They are getting visitors returning more than once. Their last day of opening will be Saturday 25th February.

KAMP – Very busy

St Mary's – Are going to start a 6 months trial of using St Mary's Church Cottage as a drop in centre. It will be open Monday to Friday and mostly staffed by volunteers. They are hoping to have the Citizens Advice Bureau & Social Prescribers doing some work out of there. The upstairs will be available for meetings etc. They are hoping to be open at the end of February.

Mapping of existing support & services/timetable of warm spaces

All the same at the moment.

Date of next meeting: Agreed to meet on a less frequent basis over the summer but keep in touch. Thursday 20th April at 3.30pm at the Town Hall to discuss what the situation is like following the arrival of April bills.

Overview of children in care

- 12 million children living in England
- 400,000 (3%) involved with children's social care
- 80,000 (0.03%) are Children Looked After (CLA) in England
- 468 are Children Looked After (CLA) in Wiltshire

Overview of children in care

- 264 children living with 168 Wiltshire Council foster carers
- 105 children living with foster carers via independent agencies
- Experiences – trauma, separation & loss
- Trauma impacts on all aspects of a child's life and view of the world



Marlborough: latest update

- 9 children in care, still short of 9 local fostering family
- In Marlborough, we're looking for more foster carers to step in and provide homes for children from Marlborough and also those from the surrounding areas
- The situation across Wiltshire is near crisis point as we now have few alternatives available with independent fostering agencies (IFA) carers, but we need to look after and care for all of our children, irrespective of resources
- Main focus is to find safe homes for our Children in Care
- Across Wiltshire we are still in need of at least an additional 30 foster carers



Who makes a good foster carer

- Anyone aged 21 & over, with a spare bedroom can foster
- Have a good sense of humour, plenty of tolerance & understanding.
- Enthusiasm to make a difference to young people's lives
- Commitment to find a way through difficult times



The impact of fostering on Natasha's life



- 1 minute & 21 seconds – please watch/listen, as it's really powerful

Could you help?

- Promote fostering to your local community
- Listen to Natasha – then think, if every councillor recruited just one fostering family, what a life changing difference that would make to so many children
- Let us know places/events where we can successfully promote fostering in your area
- Share and 'love' our messages on social media
Follow Facebook "Fostering in Wiltshire"
Follow Twitter @ FosterWilts



Contact us

For more information from our fostering service:

Contact: Fostering Recruitment Duty

Call: 01225 716510

Email: fosteringrecruitment@wiltshire.gov.uk

For those interested in becoming a foster carer:

Call: 0800 169 6321

Text: 'Foster' to 60002

Email: fostering@wiltshire.gov.uk

Website: www.fosteringwiltshire.uk



Follow us:

Find us on 

@ fostering in Wiltshire

Follow us on 

@ fosterwilts



GIVE THEM
the TIME TO
BLOOM

FOSTERING
with
Wiltshire Council

EVERY DAY MATTERS IN
THE LIFE OF A FOSTER CARER.



MARLBOROUGH HEALTH AND WELLBEING GROUP

NOTES FROM ONLINE MEETING 3 – 5pm, 1st February 2023.

Present:

Chris Atkinson; Kennet and Avon Medical Partnership
 Councillor Jane Davies, Cabinet Member for Adult Services, SEND, Transitions & Inclusion
 Anne Hancock; Jubilee Day Centre. Marlborough
 Dominique Oughton: Wiltshire and Swindon Sport
 Andrew Jack; Strategic Engagement and Partnership Manager, Wiltshire Council
 Kate Sharpe: Alzheimers Support
 Dan Mace; Health Watch Wiltshire
 Sanjana Matthews-Mair; Health Trainer, Wiltshire Council
 Marco Van-Tintelen: Carer Support Wiltshire
 Sally Rogers Dementia Action Alliance
 Sasha Thorbek: Greatwood charity

Apologies:

Frances Barrone; Prevention and Wellbeing Team Wiltshire Council
 Sarah Marriott: Alzheimers Support

NOTES

No.	ACTION
1	<p>Welcome, introductions and apologies. The Group noted that Julian Pugsley had left Carer Support Wiltshire and he was thanked for his contribution to the Group.</p> <p>Group members agreed to the sharing of their email addresses to support networking and sharing of information.</p>
2	<p>Notes of the Meeting on 13th September 2022. The notes of the meeting held on 13th September 2022 were agreed as an accurate record.</p> <p>JT confirmed that she had contacted the Parade Cinema to suggest that they consider screening vintage films during the afternoons to cater for the older population in the Marlborough area. The cinema had confirmed that they were considering this suggestion.</p>
3	<p>Budget 2022-23 The Group noted the agreed allocations which had been granted from the 2022 – 23 budget.</p> <p>Post meeting note: AJ confirmed that a further allocation of £985 had been awarded by the Marlborough Area Board at its meeting on 10th January to the Ramsbury Bowls Club. A</p>

	total of £3,090 remained for awarding by the Board before 31 st March 2023. Carry forward underspends would not be permitted. Please see Appendix 1 below for full details.
4	<p>Funding application – Arts Together</p> <p>The Group received and considered a funding application for £2,500 from Arts Together. Several queries were raised which AJ would pursue (Action: AJ)</p> <p>The Group noted that the final Marlborough Area Board meeting of the financial year 2022-23 would be held on 21st March 2023 with papers due by 21st February 2023. The Group would finalise its recommendations on the Arts Together application before 21st February following clarification of the outstanding queries.</p> <p>AJ confirmed the funding criteria for the funding and the Group was keen to ensure that they were committed in full to eligible projects.</p>
4	<p>Anticipated budget 2023-24</p> <p>The anticipated budget for 2023-24 was anticipated to be £7,700.</p>
5	<p>Updates following the 7th October 2022 relaunch event</p> <ul style="list-style-type: none"> • OPCC post – Wiltshire Council Carers’ strategy <p>AJ confirmed that Wiltshire Council was in the process of updating its Carers’ Strategy and progress on the appointment of local Champions had been halted temporarily. MVT updated the Group as the representative of Carer Support Wiltshire (the commissioned service provider) He explained that Wiltshire Council was undertaking a review with the aim of ensuring greater consistency across the county. Further details would be available shortly following a consultation process.</p> <p>JD expressed concern at the repeated delays in the appointment of a local Champion noting that local autonomy would support progress in this respect.</p> <p>Action: MVT would investigate the viability of the original offer of support for the carers’ champion post by Carer Support Wiltshire.</p> <p>CA explained that KAMP held a large carers’ register, provided accreditation and support events for local carers. Action: CA to provide a short presentation on the KAMP carers’ register and support at the next meeting of the HWB Group.</p> <p>SMM confirmed that the Wiltshire Council Health Trainers received referrals from KAMP and that the process was effective.</p> <ul style="list-style-type: none"> • ‘Ageing well’ programme <p>No further news was available. Action: JD to liaise with Councillor Ian Blair-Pilling.</p> <ul style="list-style-type: none"> • Live Longer Better programme – Sir Muir Gray <p>JT confirmed that u3a in Kennet had completed the pilot programme. Any organisations which were interested to pursue the programme were invited to contact JT for further information.</p> <p>DO confirmed that Wiltshire and Swindon Sports had accepted the programme and was using the resources. WASP would support Marlborough (and Wiltshire) in delivering the programme. The potential of seeking HWB funding would be considered.</p>

	It was understood that Wiltshire Council Public Health Dept. had developed a physical activity package for vulnerable older people in care homes. SR emphasised the need to consider vulnerable clients in the community too. Action; SR to liaise with AJ.
6	Carer Support Wiltshire MVT explained that CSW was undergoing a reorganisation following the pandemic which had altered its modus operandi. In particular it was seeking greater engagement with Area Boards, streamlining its processes and pausing temporarily its GP accreditation scheme. Other schemes included 'Here to talk' (telephone befriending), increased emphasis on socially isolated carers and the military. KS confirmed that Alzheimers Support personnel had been trained by CSW.
7	Any other urgent business. AJ provided an update on the Wiltshire Council FUEL programme for children in receipt of free school meals (or other vulnerabilities). Despite a low take up for the Christmas 2022 programme in Marlborough it would be repeated at Easter and in the summer holidays. Mens Sheds The importance of addressing mental health issues for men in particular and the Mens Shed concept was considered. In this regard CA referred to the Wiltshire Wildlife Trust Bay Meadows project for which additional practical help was required. She confirmed too that KAMP promote the importance of men's health (details to follow)
8	Date of next meeting – to be confirmed

**APPENDIX 1
MARLBOROUGH HEALTH AND WELLBEING GROUP BUDGET UPDATE
February 2023**

Recipient	Value
Victorian Cemetery - website	£500
Jubilee Centre – tea party, 7.10.2022	£200
Marlborough Town Council – warm spaces support	£1000
St Peter's Warm Space	£500
Greatwood Charity – equine therapy Combe End care home	£1425
Ramsbury Bowls Club	£985
Spend to date	£4610 Remaining funds £3090

Report To Marlborough Area Board
Date of Meeting Tuesday, 21 March 2023
Title of Report Marlborough Area Grant Report

Purpose of the Report

- To provide detail of the grant applications made to the Marlborough Area Board. These could include; community area grants, health and wellbeing, young persons grants and Area Board initiatives.
- To document any recommendations provided through sub groups.

Area Board Current Financial Position

	Community Area Grants	Young People	Health and Wellbeing
Opening Balance For <u>2022/23</u>	£ 15,835.00	£ 17,786.00	£ 7,700.00
Awarded To Date	£ 15,835.00	£ 16,646.00	£ 4,610.81
Current Balance	£ 0.00	£ 1,140.00	£ 3,089.19
Balance if all grants are agreed based on recommendations	£ 0.00	£ 140.00	£ -0.81

Grant Funding Application Summary

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
ABG1111	Area Board Initiative	Marlborough Area Youth Forum	Local Youth Organised Summer Event	£2500.00	£1140.00
<p>Project Summary: 6th Formers at St John's, Marlborough will work with the Marlborough Area Youth Forum (the Forum), to organise a summer event for the 13 - 17 age group to 'mirror' that organised annually by Marlborough Area Poverty Actions Group (MAPAG) for primary school age children, with a focus on attracting disadvantaged young people. St John's 6th Formers are looking for opportunities to volunteer and proposed this initiative for which funding is sought to keep the costs for those attending as low as possible.</p>					
ABG1082	Community Area Grant	Alzheimers Support	The Marlborough Dementia Project	£1180.00	£590.00

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
<p>Project Summary: Our project comes in two parts: our Marlborough Memory Café (based in the Coronation Hall on the Green at East Grafton) provides a welcome and much-needed space where local people living with dementia and their carers can socialise with others in a similar position and also receive advice and support from trained volunteers and staff members – as well as the all-important tea and cake! We would now like to install 4 planters at the Café to improve the space and make it more attractive to potential members. The planters will be made by our colleagues at our Corsham-based Memory Shed which provides a creative outlet for people who like working with their hands. They have quoted us £75 per planter. As noted in our previous successful application, whilst we of course recognise that East Grafton itself is sited in the adjoining Pewsey Area Board catchment area, half of its users come from within the Marlborough area: out of a total of 14 couples who use the East Grafton Memory Cafe, 7 couples come from within the Marlborough area, with the remaining 7 couples coming from as far away as Tidworth, although the bulk are from the Pewsey Area Board catchment – a 50% / 50% split. We would also like to help our local weekly Music for the Mind project, based at the Kennet Valley Hall, Lockeridge, that brings joy to people with dementia. Music is a powerful connector that helps people with dementia communicate, express feelings and share moments of joy, poignancy and remembrance by unlocking parts of the brain that retain lyrics and melodies. In addition to singing, the group are also keen to offer the opportunity to play musical instruments – an opportunity that would also aid manual dexterity and physical co-ordination as well as the joy of re-vitalising old skills – or learning new ones! We would therefore seeking funding to enable us to purchase some more instruments for our Music group members. We have 6 couples from the Marlborough area who take part in our Music group, once again representing half of the total membership. Given this equal split across both groups, we are asking the Board for £590 towards this project - 50% of the total costs.</p>					
ABG1007	Older and Vulnerable Adults Funding	Arts Together	Arts Together Projects for Isolated and Vulnerable Older People	£6995.00	£2500.00
<p>Project Summary: Arts Together is a Wiltshire charity that runs a support group for isolated and vulnerable older people in the Marlborough area, offering meaningful creative activities that build trust, confidence and friendship and support them to stay living at home within their community. In 2023 we will run 6 art projects in Marlborough, led by local artists and supported by local volunteers and a professional carer. Each project takes place over a 5-week block at a weekly art group held in the Bowls Club lounge, Marlborough. Assisted transport is arranged for the group members, the majority of whom would be unable to attend otherwise. We also provide refreshments, a hot lunch and a warm accessible place to be at each weekly project session, increasingly important for frail older people during this cost-of-living crisis. Our art tutors are professional artists fully insured and with DBS checks, and our volunteers and support team (also DBS checked) are trained in supporting members who might have barriers to taking part either through poor health, disability or mental health issues. This year our costs have increased enormously. The transport costs alone are set to more than double from our budgeted amount due to increased need from members and increased running costs from our service provider. The food and materials costs have also greatly increased. We are constantly fundraising and request £2500 from Marlborough Area Board towards the cost of running 3 of these engaging, confidence building and life enhancing 5- week projects in 2023 for some of the most vulnerable members of our community.</p>					

1. Background

Area Boards have authority to approve funding under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the Area Board Funding and Grants Criteria. This document is available on the council's website.

Three funding streams are available to the Area Board, each with an annually awarded amount. These funding streams are as follows:

- Community Area Grants (capital)
- Young People (revenue)
- Health and Wellbeing (revenue)

The Area Board will be advised of the funding available prior to their first meeting of each financial year.

2. Main Considerations

2.1. Councillors need to be satisfied that the applications meet the requirements as set out in the Area Board Funding and Grants Criteria and that the health and wellbeing and young persons funding guidelines have been adhered to.

2.2. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.

2.3. Councillors need to consider any recommendations made by sub groups of the Area Boards.

3. Environmental & Community Implications

Grant funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

4. Financial Implications

Councillors must ensure that the Area Board has sufficient funding available to cover the grants awarded.

5. Legal Implications

There are no specific legal implications related to this report.

6. Human Resources Implications

There are no specific human resources implications related to this report.

7. Equality and Inclusion Implications

Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.

Community Area Grants will give local community and voluntary groups, Town and Parish Council's equal opportunity to receive funding towards community based projects and schemes where they meet the funding criteria.

8. Safeguarding Implications

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

No unpublished documents have been relied upon in the preparation of this report.

Report Author

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COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

A	Item	Update	Actions and recommendations	Priority A, B or C
	Marlborough Local Highway and Footway Improvement Group (LHFIG) - Thursday 2nd March 2023			
1.	Attendees and apologies			
	Cllr James Sheppard (Aldbourn and Ramsbury) (chair); Cllr Caroline Thomas (Marlborough East); Cllr Jane Davies (Marlborough West); Steve Hind; Martin Cook; Cllr Steve Campbell (Chilton Foliat PC); Cllr Martin Phipps; (Savernake PC); Cllr Sheila Glass (Ramsbury and Axford PC); Cllr Mervyn Hall (Marlborough TC); Richard Spencer Williams (Marlborough TC); Cllr John Hetherington (Ogbourne St Andrew PC); Cllr Stephen Stacey (Avebury PC); Cllr Lucy Kirkpatrick (Mildenhall PC); Cllr Peter Morgan (Preshute PC)			
2.	Introductory Notes			
	The minutes of the previous LHFIG meeting held on the 24 th November 2022 were agreed at the Marlborough Area Board meeting on the 10 th January 2023. The minutes can be found via this link Area Boards			
	<p>Comments from the Chair on Local Highways & Footways Improvement Group (LHFIG) arrangements:</p> <p>Reminder Local Highways and Footpaths Improvement Group is suitable for schemes that improve safety, increase accessibility and sustainability by promoting walking, cycling and public transport and improve traffic management:</p> <p>Pedestrian improvements: including dropped kerbs, new footways, substantive improvements to existing footways, pedestrian crossings (including assessments).</p> <p>Cycle improvements: new cycle paths, cycle parking / storage.</p> <p>Bus infrastructure: new and replacement Shelters (subject to agreement on future maintenance liability), bus border kerbs, bus stop road markings.</p> <p>Traffic signing: new and replacement signs (including signposts), street name plates, village gateways.</p> <p>New road markings: new and replacement of existing markings.</p> <p>Speed limits: assessment and implementation.</p> <p>Waiting restrictions: assessments and implementation.</p>			

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Footpath improvements: styles, gates, surface improvements to rights of ways (council maintainable only).

Drainage: minor improvements, new gullies.

Street lighting: new installations.

Traffic management measures: including Sockets and posts for SID (Speed Indication Device) equipment.

Funds cannot be used for revenue functions, such as routine maintenance schemes or the provision of passenger transport services. As a general rule, an asset should exist at the end of the project, i.e. something new that wasn't there beforehand.

Meeting dates and programme

While we have more budget, funds that are not committed – that is for work completed or orders placed with contractors for delivery within the current financial year – will typically be returned to WC to go into the Substantive Schemes pot. Exceptions will only be allowed when events outside of our control have impacted delivery, although Highways have confirmed that for 22/23, unallocated funds will roll into 23/24 as it was acknowledge resource shortages affected project delivery. Cabinet also confirmed a review will be undertaken after the first 12 months of operation.

This means we must be very clear, when agreeing priorities, which are

- Approved and deliverable/paid for this year
- Approved but need more work so will be developed with a view for delivery in the subsequent financial year
- Not yet approved but have potential to be reviewed when resources are available.

It is less about '5 priorities', so much as identifying which schemes are deliverable this financial year, being mindful of the workload on our officers, else little will ever reach completion.

The advice was that meetings should ideally take place as below, each one 2 to 4 weeks in advance of the Area Board meetings where this group's decisions are ratified. 22/23 dates are in brackets.

April (May 22/23): Budget confirmation and budget allocation to projects. Agree projects to be put forward for funding from Substantive bid, ahead of end of submission deadlines.

July (September 22/23): Progress meeting. Budget allocation (note: projects allocated beyond this meeting may not be delivered by the end of March).

October (November 22/23): Progress meeting. Small scale and low-cost projects at this meeting may be delivered before end of year deadline.

January (March 22/23): Progress meeting. Agreement of any funding to be returned for redistribution. Any projects prioritised at this meeting are unlikely to be delivered within this financial year.

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

	Terms of reference expect town and parish councils to make at least a 20% contribution to the projects that pass through LHFIG. These can be circulated with the notes.			
3.	Financial Position			
	Finance sheet – the updated position is attached.			
4.	Process for logging requests for highway improvement schemes			
	LHFIG requests forms are on the Wiltshire Council website. http://www.wiltshire.gov.uk/council-democracy-area-boards Once completed they should be submitted to the local town or parish council. If agreed the Clerk will send them to LHFIGrequests@wiltshire.gov.uk			
5.	22/23 Priority Schemes (NB completed work and closed items moved to final sections) NB unless otherwise indicated, will now move into 23/24			
	Issue 7027 New double yellow lining on B4003	Note 'Primrose' yellow lines are required within the World Heritage site. Advertisement received no objections. Implementation of 22m parking length confirmed. Evidence suggests waiting restriction is being ignored ACTION: SH to follow up targeted enforcement. Position may be improved if the pot holes where cars are allowed to park were filled. NT is insisting on the correct type of chalk although noted that it's not their land so WC may need to take control. For the layby improvement, as a new piece of highway, WC need to ensure the design is robust enough including for HGVs. SH was planning a discussion with Atkins to	Layby maintenance in the short term and improvement design being undertaken within Wiltshire Highways following CT discussion with Dave Thomas. Councillors expressed concern about the lack of action with repair to the potholes/verges, noting that where they have control, NT have simply filled these with chalk. March 23: ACTION 1) SH/MC to investigate the source of chalk supplies used by NT/its volunteers to address immediate issues in line with National Trust requirements before	Waiting restriction - 22/23 (complete) Layby maintenance – immediate / 22/23 priority to prevent further damage. Layby improvement – ground surface and

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

		<p>initiate the work which includes checking the condition of the ground. May need archaeologists involved due to the NT/World Heritage location.</p> <p>JD suggested this is all beyond the remit of LHFIG expertise, time and budget.</p> <p>ACTION – JD to raise with Dave Thomas to get specialist attention and traction. It's complicated, particularly with NT stipulations.</p>	<p>Ringway's contract ends and Milestone take over.</p> <p>2) CT to clarify with Dave Thomas the need to tackle the immediate pot hole/verge issues to limit further damage as well as more permanent improvements. (DT confirmed Jack Francis and Ben Leverette will deal with both aspects).</p> <p>CT agreed to oversee progress with support of JD and Briony from NT</p>	<p>verges – Priority for 23/24</p>
a)	<p>8-20-4 A4 Manton traffic calming</p> <p>8-21-2 – request for Traffic Island</p> <p>8-21-3 – Request for transverse yellow road markings on westbound approach to crossing, plus solution between crossing and turning to Bridge Street.</p> <p>8-21-4 – request for sign Bridge St</p>	<p>Request for a substantive scheme to include 8-21-2, 8-21-3, 8-21-4 plus move speed limit and alteration to Pelican traffic light.</p> <p>Design and cost to be developed and consideration as a substantive scheme. Project options agreed as</p> <p>Stage 1 – low cost signing and road marking scheme. Stage 2 – design work for new traffic island to the west of Downs Lane, Marlborough name signs and possible location of speed limit. Topo survey agreed to enable design.</p> <p>Stage 1 plan and estimate sent to RSW for approval. Supported by Marlborough TC. Cost estimate increased to £6790. Contribution 25%. Confirmation from LHFIG to proceed.</p> <p>Stage 2 cost estimate for topo survey sent to RSW for approval. Cost £1700. Confirmation from LHFIG to proceed.</p>	<p>Stage 1 low cost measures – scheme package issued to Ringway with the intention of implementation before the end of March.</p> <p>Stage 2 - Topo survey requested via Atkins to be undertaken.</p> <p>ACTION – SH to ensure both are progressed and continue work on substantive bid ready for summer 23.</p> <p>ACTION - SH to revert back to the Committee to update us on progress at each meeting.</p>	<p>Stage 1 - 22/23 Priority if possible, else 23/24</p> <p>TOPO Survey – 22/23 Priority</p> <p>Stage 2 23/24 Priority</p>

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	turn westbound between the Pelican Crossing and Bridge St			
d)	8-22-9 Marlborough, Cardigan Rd	<p>'No waiting at any time' requested - there is a soak away that can't be accessed due to the parking in an unrestricted area which applies to both sides of the road.</p> <p>Long term issue...requests have been on the yellow line list previously and partially completed. But yellow lines now managed by LHFIG.</p> <p>ACTION - SH to seek clarity over design advertising etc work to date (e.g. via Traffic Management Group / Infrastructure Team / Jamie Mundy).</p> <p>ACTION – SH to progress the advertising if it's required.</p> <p>ACTION – CT to ask Highways to provide clarity to town and Parish councils regarding changes to responsibilities (e.g. yellow lining) – See end of report</p>	<p>Traffic order prepared and sent to TRO team for advertisement.</p> <p>If there are no objections, there is a section of the c/way where cars are parked which will require some maintenance before yellow lines can be effectively implemented.</p> <p>March 23: ACTION – MC to clarify maintenance work required.</p>	22/23 Priority

6.	23/24 Priority schemes NB Consider a priority order to help SH manage his workload.			
a)	8-21-8 Aldbourne – virtual paths	<p>Request for virtual paths along Farm Lane, entire length of Marlborough Rd, Castle St to Whitley Rd. To replace 18-19-11</p> <p>TEAMS meeting undertaken with PC rep Chris Ainsworth.</p>	<p>Site meeting undertaken with Parish Council.</p> <p>ACTION – SH Design for virtual path being undertaken along part of Marlborough Road. Once design is complete, it is likely to</p>	23/24 Priority agreed

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

6.	23/24 Priority schemes NB Consider a priority order to help SH manage his workload.			
		<p>Checks including Speed data and traffic volume to be obtained to check for suitability of virtual footway along Marlborough Road from The Butts to the village centre.</p> <p>Traffic volumes and speeds obtained along Marlborough Road being reviewed by SH</p> <p>Speed data suggests continuation of design assessment is appropriate.</p>	<p>require approval via an independent safety check before it can be implemented.</p>	
b)	<p>Issue 5190 Request for safety works at London Rd, Marlborough</p> <p>8-21-7 Forest Hill speed limit review</p>	<p>£1500 funding allocated to a speed limit review costing £2500. Savernake PC contribution 25%. Atkins report of 11/3/22 did not recommend a lower restriction to the current 50 mph</p> <p>LHFIG agreed further investigation/ discussion was appropriate for a signing solution including at location of Cricket club.</p> <ul style="list-style-type: none"> • Martin Phipps, Savernake PC has asked MC for 'reduce speed now' signs. • MH noted the Cricket Club is also now used in winter for football <p>SH agreed the review and implementation (if suitable) is doable in 23/24</p> <p>ACTION – SH to request a signage review (Mark Stansby).</p>	<p>Signing review in progress;; expect to report back at next meeting.</p>	<p>23/24 Priority agreed</p>
c)	<p>8-19-10 Marlborough, Frees Avenue Traffic speed and pedestrian safety.</p>	<p>Linked to item 8-22-2 as a pedestrian safety request in 2 parts - the speed limit and other safety measures</p> <p>Cost of speed limit review £2500. Marlborough TC supported with contribution of £625; £1875 Area Board contribution agreed.</p>	<p>MTC Planning declined payment of 25% of costs as benefit of extending the 40mph limit to Rockley wasn't accepted.</p>	

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

6.	23/24 Priority schemes NB Consider a priority order to help SH manage his workload.			
		<p>Atkins site visit on Sunday 14th November while the rugby club was in operation. Assessment report did not recommend the speed is lowered but does suggest the 40mph speed limit is extended further out of town to Rockley, which will cross into Preshute PC.</p> <p>Preshute PC initially supported 40mph limit from Rockley in principle.</p> <p>£4500 costs (advert and implementation) supplied to RSW; 25% contribution= £1125. Shared proportions with PPC to be agreed.</p> <p>CT noted the proposal to extend 40mph to Rockley would need to be agreed by MTC as it wasn't what was requested. JD noted the benefits of reducing speeds approaching Frees Avenue.</p> <p>PM (Preshute PC) flagged that the PC wasn't sure it represented good value for its residents and it hadn't been included in their 23/24 precept budget. MC flagged that Rockley is in Ogbourne St Andrew PC and PM noted its chair had said he wasn't sure residents would support it either.</p> <p>November 22: ACTION – Marlborough, Preshute and OsA PCs to confirm their positions on contributing to costs for the 40mph restriction extension to Rockley; with the PCs potentially doing so based on respective headcounts in the 3 areas.</p> <p>ACTION – MTC to also consider 100% contribution if just move the 40/National Speed Limit signs west, to the edge of the Common. Nb Still have all the advertising costs so not a huge saving.</p>	<p>Preshute PC confirmed would be interested if share of 25% was based on headcount.</p> <p>JD argued for the benefits of slower speeds as drivers approach the Common</p> <p>March 23: ACTION – Marlborough, Preshute and OsA PCs to review and confirm their positions on contributing to costs for the 40mph restriction extension to Rockley.</p>	

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

6.	23/24 Priority schemes NB Consider a priority order to help SH manage his workload.			
d)	8-22-2 Marlborough, The Common	<p>Frees Avenue Crossing points/ traffic calming - Linked to 8-19-10</p> <p>MTC in conjunction with the Rugby Club have produced a package of measures to help with safety, noting that WC Highways owns just the carriageway area and no part of the verge.</p> <p>SH and Clare Harris discussed on site and SH to develop measures</p> <p>The pedestrian safety plans include</p> <ul style="list-style-type: none"> - Enhance visibility of the current pedestrian crossing point with guide railings - Put up 'welcome to Marlborough' white gates - Add yellow line markings and warning signs. <p>SH confirmed MTC can proceed with the railing and white gates at their cost, and the signage and road markings could be done in 23/24 if prioritised. Nb also potentially doable for 22/23</p> <p>ACTION – SH to progress work on signage and road marking designs and inform MTC of likely costs and implementation timescales.</p>	<p>Designs approved by Marlborough TC but with request from RSW to exclude the 'Cemetery' signs.</p> <p>March 23: ACTION - To be implemented from April 23 under the new Milestone contract.</p>	23/24 Priority agreed (if not 22/23)
e)	8-21-12 Ramsbury – Back Lane	<p>Traffic calming / priority system</p> <p>Martin Cook suggested road markings to narrow the road could be undertaken quite quickly through maintenance. However, this hasn't been allowed as they are new.</p> <p>SH confirmed the work is doable in 23/24</p>	<p>SH proposal for a 'SLOW' at each end of the narrow section.</p> <p>The PC are also requesting continuous edge line on both sides.</p> <p>SH is not convinced white lines will make any difference at the road is less than 4m wide; JD</p>	Prioritise for 23/24

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

6.	23/24 Priority schemes NB Consider a priority order to help SH manage his workload.			
			<p>supported their use based on their impact in Lockridge.</p> <p>The PC have agreed to pay the costs</p> <p>March 23: ACTION – SH to re-consider continuous edge lines.</p> <p>Implementation would be after April under the Milestone contract.</p>	
f)	<p>8-22-8 Ramsbury, B4192/ Crowood Lane</p> <p>And</p> <p>8-22-16 Ramsbury – Froxfield Road</p>	<p>‘Unsuitable for HGV’s’ sign requests</p> <p>Ramsbury PC is happy to pay 100% to help push this forward but they still need Highways approval.</p> <p>LHFIG approved and the requests can go to Mark Stansby’s signage team.</p> <p>If prioritised, the PC will only need to pay a contribution.</p> <p>ACTION – SH to progress a request for signage to include Foxfield Road (8-22-16) and Back Lane (8-21-12) warning signs.</p>	<p>Design for two signs for each location proposed sent to Ramsbury PC.</p> <p>PC have requested scheme to be implemented.</p> <p>March 23: ACTION – SH to instruct installation undertaken under the Milestone contract from April.</p> <p>NB Costs/PC Contribution to be added to the budget position sheet</p>	<p>Prioritise for 23/24</p>
g)	<p>8-22-5 Marlborough, Cherry Orchard</p>	<p>Handrails for steps on steep banks</p>	<p>The handrails will increase safety for those people that want to use the steps.</p>	<p>Prioritised 23/24</p>

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

6. 23/24 Priority schemes NB Consider a priority order to help SH manage his workload.				
		<p>SH has not worked on designs like this before and will need to call on colleagues for help here to understand more about the implementation.</p> <p>MC noted the steps were put in as part of social housing in the 40s when it was a route to the railway station. They were installed to meet standards of the time and those standards still apply even though we would build them very differently today.</p> <p>ACTION - SH to continue enquiries before group consider prioritising. We don't know how the steps are constructed/how feasible adding hand rails might be</p> <p>Options seem to be</p> <ul style="list-style-type: none"> • No change • Add rails • Remove steps <p>JD flagged that a handrail encourages use (which is dangerous); could be left to personal judgement.</p>	<p>CT/DT arranged for a specialist engineer site visit – confirmed cost estimate c£4K and the rail will need to stop short of the final step by the roadside where there is no pavement to ensure cars do not hit the end of the rail.</p> <p>ACTION – Marlborough TC to consider whether to approve 25% contribution.</p>	
7. Other potential schemes – not yet prioritised				
a)	8-21-13 Marlborough – St Martins to Tin Pit	<p>Request for footpath improvements and speed calming measures.</p> <p>Metrocount required to check speeds within the 30mph limit requested – request remains outstanding</p> <p>RSW noted Metro counts are on hold due to issues with the contractor</p> <p>ACTION - SH to check out what the issues are</p>	<p>This request is an expensive range of issues including a request to widen the footway and traffic calming.</p> <p>Footpath might be widened by scrubbing out vegetation.</p>	

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

7.	Other potential schemes – not yet prioritised			
			<p>ACTION: MTC to make request of the Parish Steward</p> <p>Metro count results are required before any further decisions can be made.</p>	
b)	8-22-4 Marlborough A346	<p>Pedestrian crossing between The Acres and The Common across the A346</p> <p>Pedestrian count required - a fixed rate of £2,500. SH can send to MTC the eligibility criteria for a new crossing so they can assess if this will be successful.</p> <p>The Metrocount from November '21 showed that 85% of vehicles were speeding and these figures present a dangerous location for people looking to cross to The Common, especially children and makes it eligible for police enforcement.</p> <p>The speeds are too fast for Community Speed Watch (and no local team) and Town Clerk was told the Police had risked assessed it as unsafe for officers to do speed checks.</p> <p>CT noted the 'impasse' we seem to have – dangerous 5-way junction with metro count indicating 85% of vehicles are speeding at a point where pedestrians need to cross from a residential housing area to The Common but the Police Speed watch team suggest it's too dangerous for enforcement.</p> <p>A pole for a SID is being looked at by MTC.</p>	<p>ACTION – JS to arrange meeting with Police.</p>	

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

7. Other potential schemes – not yet prioritised				
		ACTION - JD/CT/JS to follow up previous enquires with PW and the PCC		
d)	8-22-10 New Pavement at Chilton Foliat	New raised pavement in Chilton Foliat between Village Hall and current pavement on eastern side to replace the virtual pavement SH initial view is that it doesn't look feasible.	ACTION – SH to arrange meeting with Chilton Foliat rep to discuss.	
e)	8-22-13 Marlborough – Tin Pit	Improved parking provision request. There are 11 cottages along the lane, none of which have parking provision but all have one or more vehicles. Some properties have their own drives, but poor parking impinges access. Residents of the neighbouring Poulton Crescent have limited parking and so overspill into Tin Pit.	ACTION – MTC to clarify what they are requesting at this location.	
f)	8-22-14 A346 Ogbourne St George to County boundary north	Request for a review of two bus stops along the A346 to make them more accessible and safer for residents.	ACTION – SH to discuss with PC	
g)	8-22-15 Aldbourn, Castle Street	Request for 20mph assessment There is no footway along Castle Street, Aldbourn. It is not suitable for a virtual footway. Request to reduce traffic speed by introducing 20mph.	Not discussed as no representative attending.	

8. New Requests / Issues not yet reviewed				
a)	8-22-17 Chilton Foliat – HGV issues on the B4001	Request to contribute to West Berkshire for implementation of a signing scheme (cost £20K) to reduce HGV issues in Chilton Foliat linked to Membury Trading Estate. 12 signs involved. County line approx. 1m north of village. PC willing to contribute £1250 (25% of £5k considered by Mark McClelland)	ACTION – Steve Campbell to send details of West Berkshire Scheme and contacts to CT.	
b)	8-23-1	Consideration to widen the review area. Review George Lane	ACTION – SH to find original review and send to JD.	

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	Marlborough, 20mph review			
		AOB <ul style="list-style-type: none"> - Mildenhall – request for site visit to be lodged shortly re footway - Mildenhall – No HGV sign has been stolen. 	ACTION – MC to consider HGV sign replacement (c£800) under maintenance budget	

9.	Date of Next Meeting: To be confirmed
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Completed/Closed Work

Reference	Progress	Position	Priority
8-20-6 Ogbourne Maizey- 20mph speed limit assessment	PC contribution capped at 25% of £6500 or a minimum of 20% of the costs. PC very pleased and thanked the Committee for help and support. Will request a metro count to assess the implementation ACTION – LC or JH (OsA PC) to confirm implementation next meeting	Complete.	22/23 Priority
8-21-6 Speed of traffic entering Mildenhall from the east.	Improvements for pedestrians including traffic calming requested. Site meeting undertaken. Low-cost option includes warning signs and road markings to enhance the gateway. Footway and bus stop can be reconsidered and time can be given to this if agreed through the CATG. Design developed for low cost scheme, estimated <£2k. PC contribution 25%. Signing installed. Road markings to be implemented under the ad hoc process during the summer.	Complete	22/23

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	Reference	Progress	Position	Priority
		Road markings still not complete.		
	8-19-2	<p>Request for a sign at the entrance to Manton Hollow (at the junction with Downs Lane) advising 'No Through Road' as it appears on many maps and sat-navs as a through road resulting in cars and HGVs attempting to turn in the very restricted turning area at western end of the southern arm of Manton Hollow. This has resulted in damage to the two houses that front on to the turning area.</p> <p>A 'No through road' sign' is already installed at junction of Downs Lane with A4.</p> <p>MTC did not support a sign at junction of Downs Lane and Manton Hollow preferring to replace the sign at the junction of Downs Lane with the A4.</p> <p>Cost estimate £175. MTC 25% agreed Sign installed</p>	Complete	22/23
	8-22-7 Mildenhall, Woodlands Rd	<p>Unsuitable for HGV sign To be funded by Mildenhall PC</p> <p>Approved through LHFIG for ad hoc signing. Sign implemented.</p>	Complete	
	8-21-11 Clench Common - speeding	<p>Request to review speed limit, add signing, introduce gates. Speed limit change considered unlikely. Possible warning signs. Community to discuss. PC are prepared to pay 100% for white gates, locations to be established. Appropriate warning signs also to be considered. Savernake PC working with Martin Cook on white gates. Have landowners' permission and will update at the next meeting.</p>	Gates bought and installation being progressed on Martinsell side where the village road is NSL while main road is 50mph	NFA

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

	Reference	Progress	Position	Priority
	8-22-12 Crooked Soley (nr Chilton Foliat)	Footpath signpost replacements (maintenance issue)	Works complete. CLOSED	
		Closed/Not proceeded with		
	8-22-18 Marlborough, Kennet Place - residents parking	Request for residents parking. Forms sent to Jamie Mundy.	March 23 - The Group had a majority vote against progress. To be CLOSED.	Not prioritised
e)	8-19-1 and 8-22-3 Request for new pedestrian crossing at Marlborough High St.	<p>Marlborough Town Council supported the petition signed by over 600 people requesting a pedestrian crossing in Marlborough High Street due to safety concerns for the elderly and visually impaired.</p> <p>Consideration has previously been given to possible formal crossings in Kingsbury St by Patten Alley, across to the Town Hall steps or across the High St by the White Horse bookshop. No location is suitable for a formal crossing.</p> <p>Site meeting with MC and several Cllrs, identified a solution that doesn't take away many car parking spaces - drafted and reviewed by MTC before being passed on to SH in March.</p> <p>SH noted it would need an island or change of surface in the middle. MC flagged possible use of existing pavement build outs in place on each side. A TOPO survey is likely to be required.</p> <p>It was noted the request had been raised as a disability issue. People can and do cross the High Street in numerous places but a safe place is required for the more vulnerable and some</p>	<p>SH submitted a design sketch to Marlborough TC which indicated the number of car parking spaces that would have to be removed to install a formal crossing.</p> <p>March 23 - Marlborough TC have</p>	<p>23/24 Priority agreed - to move forwards with initial feasibility work by summer 23.</p>

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

	Reference	Progress	Position	Priority
		<p>incorrectly assume there is a crossing point where the raised pavement extensions are. NOTE For justification of a formal crossing, a pedestrian count will have to be undertaken but this could include a distance 50m either side of the proposed location.</p> <p>Assume the scheme would need to be a Substantive bid and that we'd need to consider its priority with the A4 Manton work after the feasibility stage e.g. if 2 bids are not considered feasible and/or appropriate.</p>	<p>decided not to continue with this request and informed the local resident.</p> <p>Issue to be CLOSED</p>	
	8-21-5 Footpath between Van Diemans Close and George Lane.	<p>Request to widen footpath to access St Mary's school.</p> <p>Several owners of the land either side of the path. The Rights of Way team would need to be involved.</p> <p>CATG agreed to make this scheme a high priority to show political desire to move this forward but it is recognised that SH will not currently work on this scheme.</p> <p>JD has contacted Perry Holmes, Head of Legal at Wilts Council. The first step is to contact landowners or neighbours to ask permission for use of the land. In light of the new crossing, his recommendation was to wait 1-2 years for landowners to get used to it before approaching them.</p> <p>Town Council to write to landowners.</p>	No further action to be undertaken.	
	8-19-8 A346 (Cadley – traffic lights on A4)	<p>Traffic modelling for a junction would be required. JS to pursue this with area board and town councillors. AJ discussed with Dave Thomas who initiated discussions with Atkins. Brief agreed in discussion with JD and CT</p>	No further action to be undertaken.	

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

	Reference	Progress	Position	Priority
	Now - traffic survey and modelling	Quote for traffic survey and modelling received for c£48,000. WC have agreed to contribute (as they have with Bradford on Avon) Wider traffic plan and need for a detailed survey and modelling is being taken forward by MTC as not an LHFIG item. Detailed proposals may be made at a later date so retain in the list		
	8-20-8 Ramsbury – speed limit consideration- C6 east of village	PC to test via Metrocount to decide whether to progress with speed limit review Whilst a full speed limit review cost £2,500, a Metrocount is free of charge. It was recommended SG tests vehicle speed via a Metrocount before committing to the full speed limit review. Request submitted by PC. SG reported that Ramsbury PC now has the Metrocount results and asked that this request be postponed until later. Metro Count – 85% at around 60mph	Issue to be CLOSED	

Marlborough Local Highway and Footway Improvement Group

Highways Officer – Steve Hind

1. Environmental & Community Implications

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

1.1. Environmental and community implications were considered by the LHFIG during their deliberations. The funding of projects will contribute to the continuance and/or improvement of environmental, social and community wellbeing in the community area, the extent and specifics of which will be dependent upon the individual project.

2. Financial Implications

2.1. All decisions must fall within the Highways funding allocated to Marlborough Area Board.

2.2. If funding is allocated in line with LHFIG recommendations outlined in this report, and all relevant 3rd party contributions are confirmed, Marlborough Area Board will have a remaining Highways funding balance of £2983

3. Legal Implications

3.1. There are no specific legal implications related to this report.

4. HR Implications

4.1. There are no specific HR implications related to this report.

5. Equality and Inclusion Implications

5.1 The schemes recommended to the Area Board will improve road safety for all users of the highway.

6. Safeguarding implications

For information - Highways Responsibilities

Department	Head of Service
Asset Management and Commissioning	Dave Thomas
<ul style="list-style-type: none"> • Asset Management of 4381km of highway infrastructure – condition surveys, records, status • Operate and maintain 80 signal control junctions and 136 signal crossings • Inspect and maintain 981 bridges and structures • Draft, award, and administer all Highways contracts • Operate and maintain 45,000 streetlights 	

COMMUNITY AREA TRANSPORT GROUP ACTION / NOTES LOG

<ul style="list-style-type: none"> • Design & Install new infrastructure (cycle lanes, crossings, collision reduction etc) funding through central budgets and LHFIGs • Drainage & Flooding advise and repair. Act as Lead Local Flood Authority • Network Management, permits and inspections (approx. 24,000 permits per year) 	
Highway Operations	Adrian Hampton
<ul style="list-style-type: none"> • Streetscene (Grounds Maintenance, Cleansing) • Parking • Highway and Waste Enforcement • Highway Accesses • Taxi Licencing and inspection • Event Management • Fly Tipping and Abandoned Vehicles - (really positive WTF campaign and successful prosecutions) • Unauthorised Encampments • Planning Section 106 Amenity Funding • Burials and Cemeteries • Depots • Highway Resilience (weather, out of hour highway issues) • Electric Vehicle Charging • Fleet - emerging strategy 	
Local Highways	Chris Clark
<ul style="list-style-type: none"> • Managing Routine Planned and Reactive Highway Maintenance • Delivery of Primary Duties as Highway Authority – Actioning Obstructions, licencing skips Scaffolds. • Undertaking scheduled Highway Safety Inspections (4381KLM) • Assisting with the response to Weather and other emergency operations • Site supervision of development works undertaken as part of Section 38/278 agreements • Management of the Public rights of way Network (6000KLM) Access team . • Tree Maintenance – Including response to Ash Die Back • Updating and responding to enquiries on Definitive Map and Highway records • Acting as the Town and Village Green Authority 	

Marlborough CATG/ LHFIG 2022-23

Feb-23

BUDGET 2022-23

£25,246.00 CATG/ LHFIG ALLOCATION 2022-23

£5,647.00 2021-22 underspend

Contributions

£388.00 PC contribution for Mildenhall signs and road markings (PC 25%)
 £3,619.00 PC contribution to A4361 implementation (Avebury PC 12.5%, BB&WM PC 12.5%)
 £1,163.00 PC contribution to Ogbourne Maizey 20mph (PC 25%)
 £1,698.00 TC contribution to A4 Manton Stage 1(TC 25%)
 £40.00 TC contribution to Manton Hollow (TC 25%)
 £998.00 PC contributions to B4003 re advert and road markings (PC 25%)
 £425.00 TC contributions to A4 Manton Stage 2 topo survey (TC 25%)
 £200.00 PC contributions to Mildenhall HGV sign (PC 100%)
 £1,125.00 PC contributions to Frees Avenue speed limit (Marlborough TC/ Preshute PC 25%)

Total Budget

£40,549.00

Commitments for 2022-23

Mildenhall signs and traffic calming measures £1,550.00 Actual (Mildenhall PC 25%)
 A4361 speed limit implementation £14,475.00 Actual £14300 (PC contribution Avebury 12.5%, BB&WM 12.5%)
 Ogbourne Maizey 20mph speed limit implementation £4,650.00 Actual (Ogbourne St Andrew PC 25%)
 A4 Manton stage 1 signing and roadmarkings £6,790.00 Estimate (Marlborough TC 25%)
 Manton Hollow -'no through rd' sign £175.00 Actual (Marlborough TC 25%)
 B4003 Further advert costs £2,500.00 Actual (Avebury PC 25%)
 B4003 road markings £1,490.00 Actual (Avebury PC 25%)
 A4 Manton stage 2 topo survey £1,700.00 Actual (Marlborough TC 25%)
 Mildenhall Unsuitable for HGV's £200.00 Actual (Mildenhall PC 100%)
 Marlborough Frees Av speed limit advert and implementation £4,500.00 Estimate (Marlborough TC and Preshute PC contributions to be agreed)

Total **£38,030.00**

Remaining Budget **£2,519.00**

